



# FP CAPE

Family Planning  
Country Action Process Evaluation

*Insights Deck –  
Nigeria*

December 2017



UNC  
CAROLINA  
POPULATION  
CENTER

[www.fpcapc.org](http://www.fpcapc.org)

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# This presentation has a threefold purpose

01

**Present new data and trends** – use quantitative and qualitative data to track progress across the investment portfolio (as of Dec. 2017)

02

**Allow for reflection** – support BMGF consideration of their current family planning investment portfolio

03

**Inform future strategy** – brief decision-makers of BMGF FP investments



# Executive summary

*Nigeria findings, insights & information gaps*

# Summary dashboard: Enabling environment

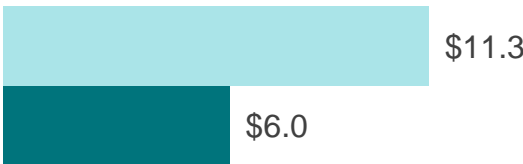
While Nigeria has a generally positive enabling environment with leadership support & progress on operationalization of the Task-Shifting & Task Sharing Policy (TSP), commitments in budget release are still slow and data use remains a challenge.

Gov’t’s funding commitments/allocations to FP

10

Government commitments for funds to FP made since 2012

Government commitments, in millions (USD)



Key barriers



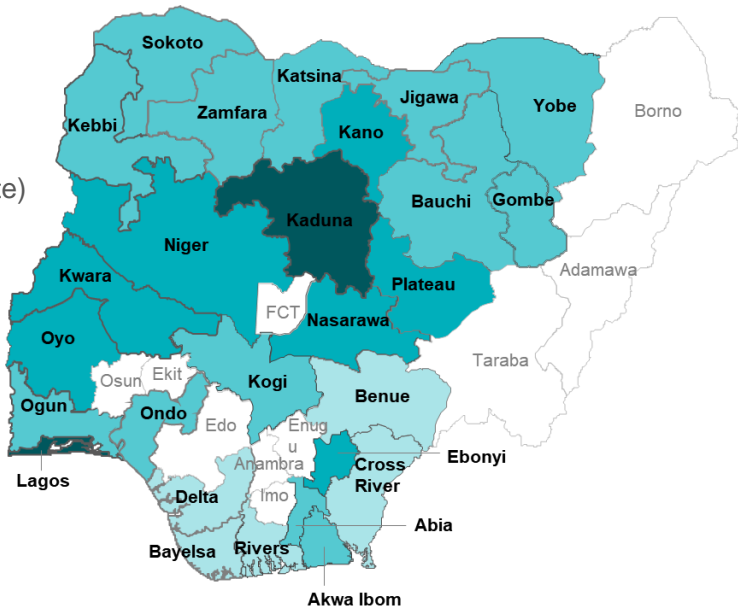
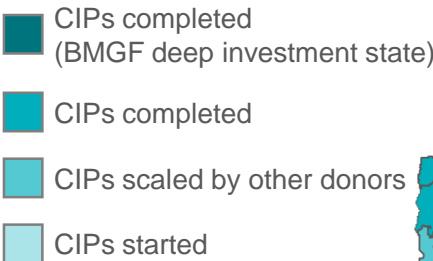
**Data use**  
FP stakeholders’ resistance to FP data due to limited capacity, distrust of data & unfriendly data presentation



**Context**

- Delays between gov’t commitments on financial contributions to FP and their actualization
- Delays between policy issuance and their actual implementation (i.e., operationalization of TSP in states)

CIP progress

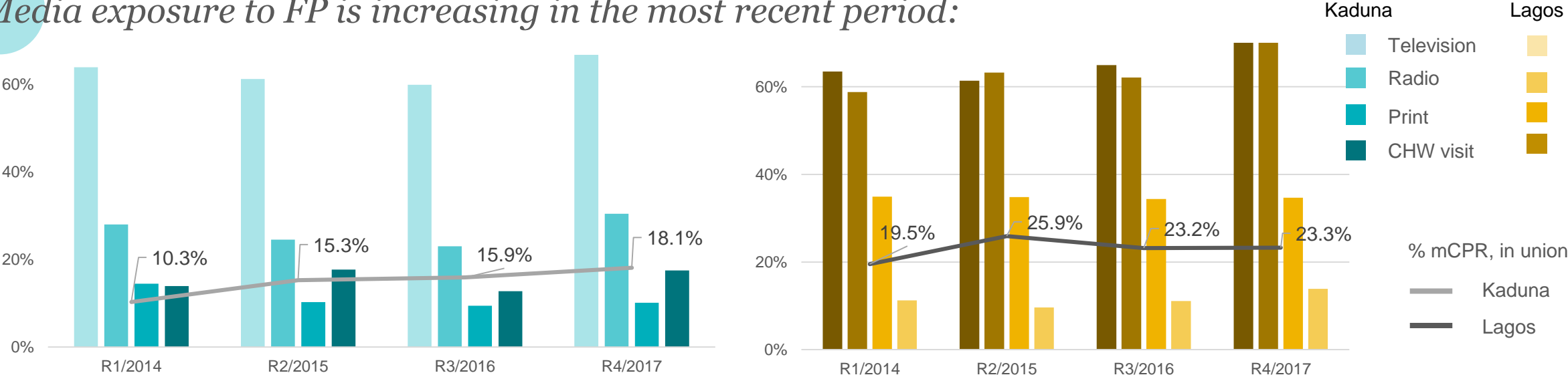


6 New states undergoing TSP “domestication” process since June 2017

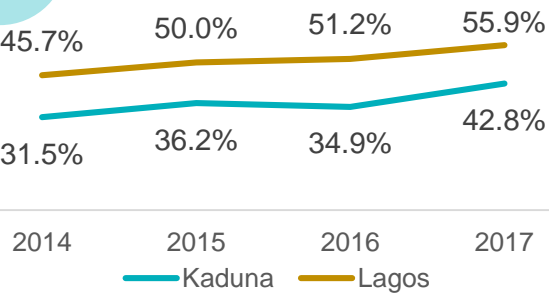
# Summary dashboard: Demand generation

Modern contraceptive prevalence rate and intention to use FP continue to rise in Kaduna. In Lagos, program exposure and intention to use FP are rising while mCPR remains flat.

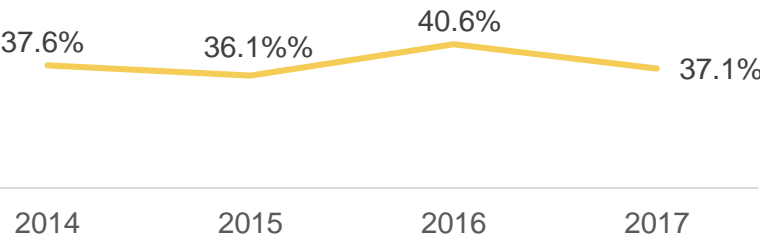
Media exposure to FP is increasing in the most recent period:



Intention to use FP



Condom use remains high in Lagos



Key barriers

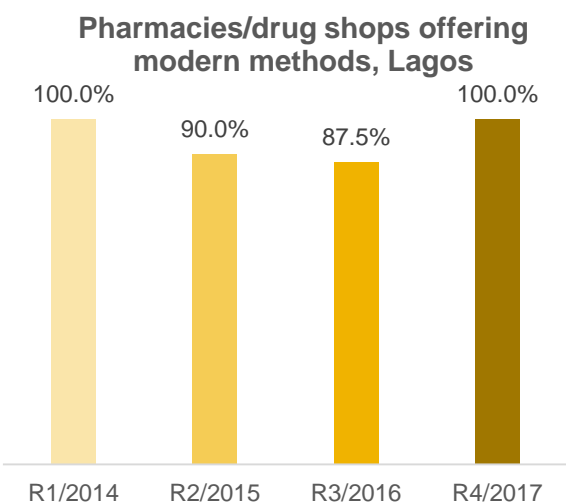
Delays in implementation & difficulty recruiting FP content developers

Sociocultural barriers & geographic differences

# Summary dashboard: Service delivery

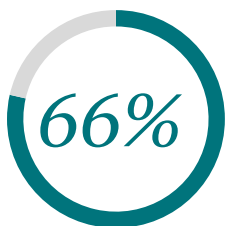
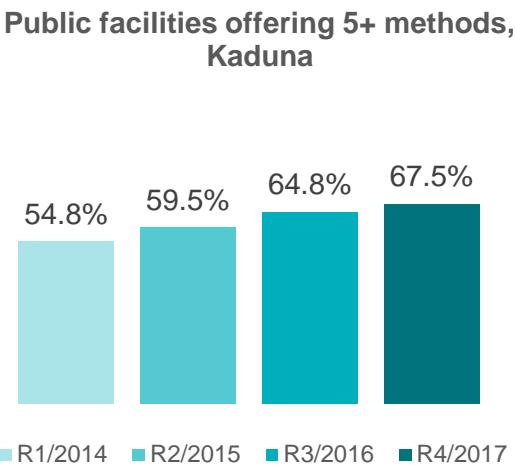
*The most widely used types of facilities increasingly offer an appropriate range of methods.  
Use of Sayana® Press is still low.*

*Lagos: Access to FP is high and increasing*



of women get their methods from PPMV/pharmacies

*Kaduna: Access is increasing, could still be improved*



of women get their method from public facilities

## Key barriers

Doctors & consumers' inflexible acceptance of new FP products

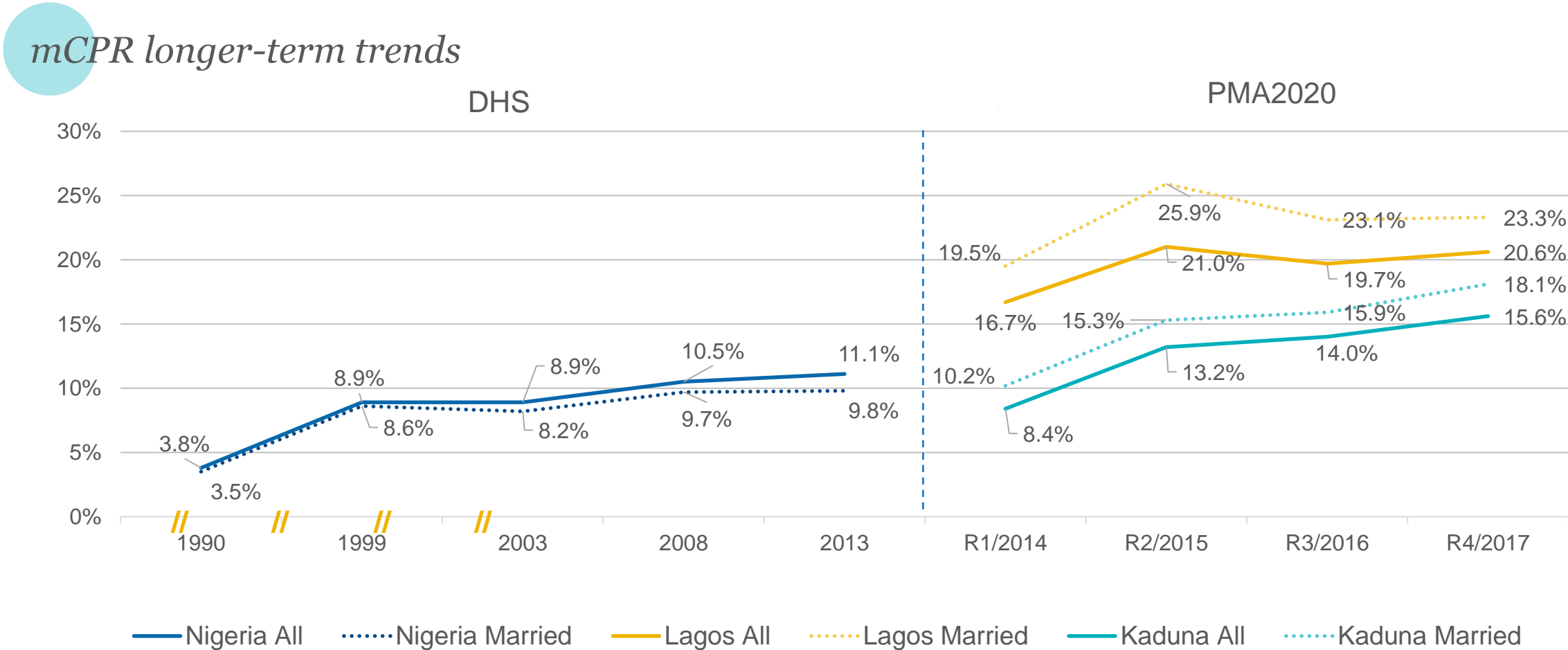
Low participation of well-trained providers/ CHEWs due to their limited availability, high turnover.

## Area of improvement: Sayana® Press % use



# Summary dashboard: Coordination, scale-up & impact

Lagos mCPR trending slightly down for all women and married women since 2015. Kaduna mCPR trending up over time.





# Overall portfolio progress



<i>TOC segment</i>		<i>Geography</i>	<i>Status</i>	<i>Details</i>
Enabling environment		National		<ul style="list-style-type: none"> <li>▶ Overall positive government leadership and commitments</li> <li>▶ Mixed/slow results on government funding release, persistent barriers to data use</li> </ul>
		Kaduna		
Demand generation		Kaduna		<ul style="list-style-type: none"> <li>▶ Maintained levels of program exposure and increase in mCPR</li> <li>▶ Intention to use among all women and youth increasing</li> </ul>
		Lagos		<ul style="list-style-type: none"> <li>▶ Women's exposure to FP messages increasing, but mCPR remains flat (method mix still skewed to short-acting)</li> <li>▶ Intention to use among all women and youth increasing</li> </ul>
Service delivery		Kaduna		<ul style="list-style-type: none"> <li>▶ Improvements in access &amp; quality, but still more to do</li> <li>▶ Low level of Sayana® Press use compared to other methods</li> </ul>
		Lagos		<ul style="list-style-type: none"> <li>▶ Access to FP fairly high with reduced stock-outs</li> <li>▶ Quality still mixed with room for improvements</li> <li>▶ Low level of Sayana® Press use compared to other methods</li> </ul>

# Going forward: Opportunities & questions



## Opportunities

Ramp up effective **demand generation** activities, particularly in Lagos where mCPR is somewhat flat.

Focus **expansion of access** to FP in **Kaduna**

Use **lessons learned** from private **Sayana® Press** sector roll-out in Public sector.

**Empower State-level gov't** to coordinate FP activities and use data to determine priorities.

1

2

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4

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7

What are the most effective **demand generation activities** for Lagos? (Non-users that intend to use? Condom users? Youth?)

How can **advocacy work** better **align/coordinate** with **model testing**? Should emphasis be on funds release or enabling environment (private sector, youth)?

With all the data available, why does **data use for decision-making still appear to be low**?

## Challenging questions



# Portfolio theory of change (TOC) and critical assumptions

*Project overview*

# Theory of change: BMGF Nigeria investment portfolio

*FP CAPE's research questions are based off a theory of change that defines and monitors causal linkages, starting with portfolio investments and moving to increased national mCPR.*

## National/state level development

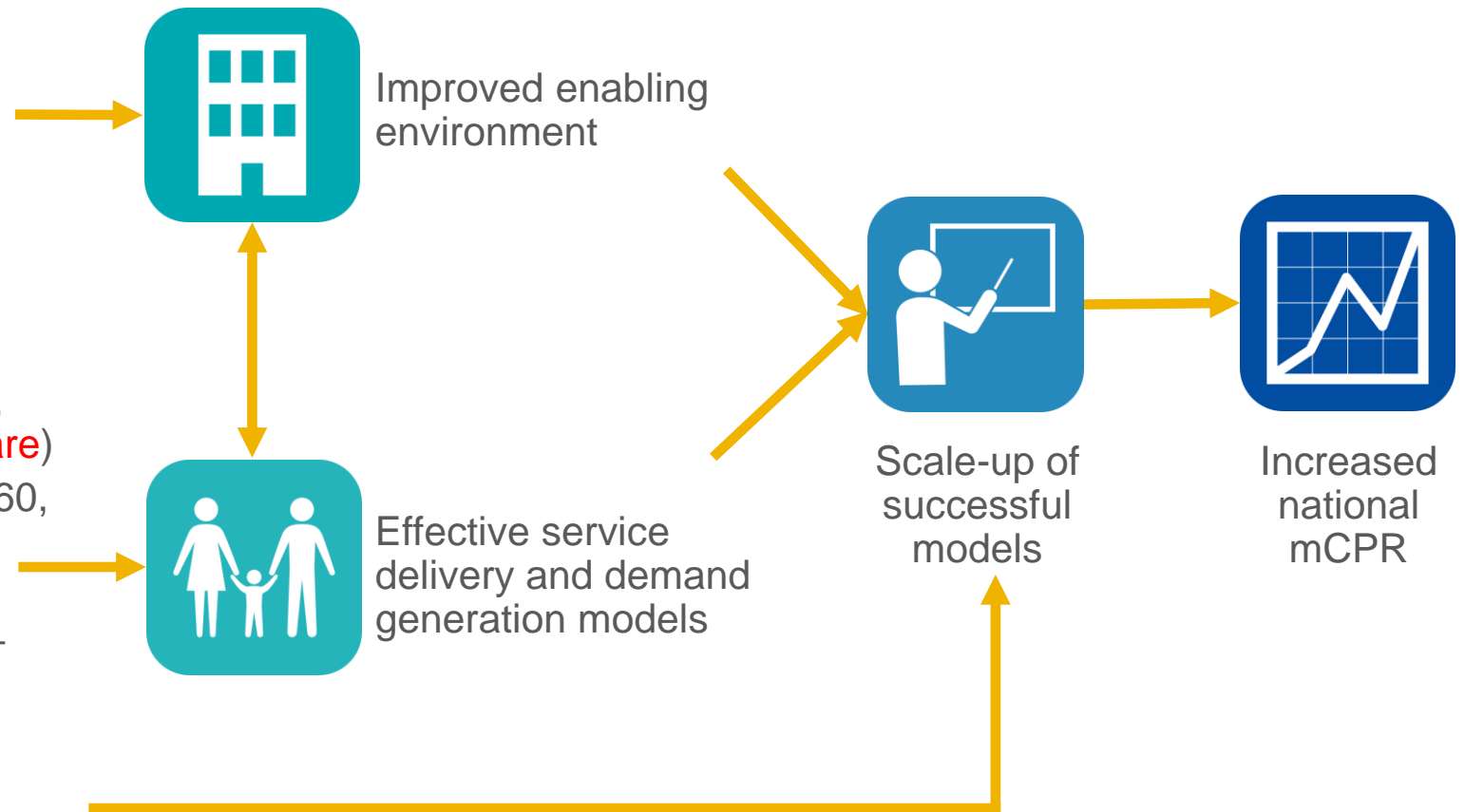
- Advocacy (AFP, dRPC, **NURHI2, ASG**)
- Government of Nigeria management capacity (TSU, **VRBFP, Track20**)
- Data generation and use (PMA2020, Track20, CHAI, **FPwatch**)

## Model testing and learning

- Demand generation models (NURHI2, A360, MTV Shuga, **DKT-Customer Care**)
- Service delivery models (NURHI2, A360, VRBFP, **PPFP, DKT, Unilever UK, IntegratE/SFH**)
- New methods through private sector – Sayana® Press, **Implanon NXT (DKT, CHAI)**

## Replication & Scale-up

- **Scale up of NURHI2 program models (TCI, NURHI2, ASG)**
- **Scale up of Sayana® Press nationally (DKT, TSU)**



New additions or expanded scope.  
Proposed for removal

# Theory of change: Critical assumptions



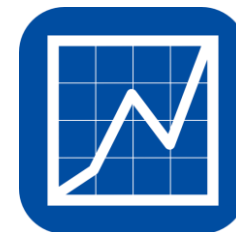
Improved enabling environment



Effective service delivery and demand generation models



Scale-up of successful models



Increased national mCPR

<b>01</b>	Advocacy outcome contributes to increases in domestic funding for FP as well as visibility of FP
<b>02</b>	Advocacy efforts lead to the operationalization of Task-Shifting & Task-Sharing Policy
<b>03</b>	Targeted support to FMOH/SMOH strengthens donor coordination and CIPs
<b>04</b>	Strong measurement drives performance

<b>01</b>	Demand generation models result in large scale social norm change
<b>02</b>	Service delivery models increase quality and access to services
<b>03</b>	Introduction of new methods generate new demand for services, especially among youth
<b>04</b>	The Task-Shifting & Task-Sharing Policy increases access to FP

<b>01</b>	Contributing to national conversation on FP enables successful adoption of models
<b>02</b>	Strong CIPs and donor coordination support model scale-up
<b>03</b>	High quality data influences scale-up decisions
<b>04</b>	Demonstration models seen as relevant and feasible models by other states
<b>05</b>	Model programs remain effective when scaled up by others in new contexts
<b>06</b>	Matching funds and TA will incentivize scale-up of effective demonstration models

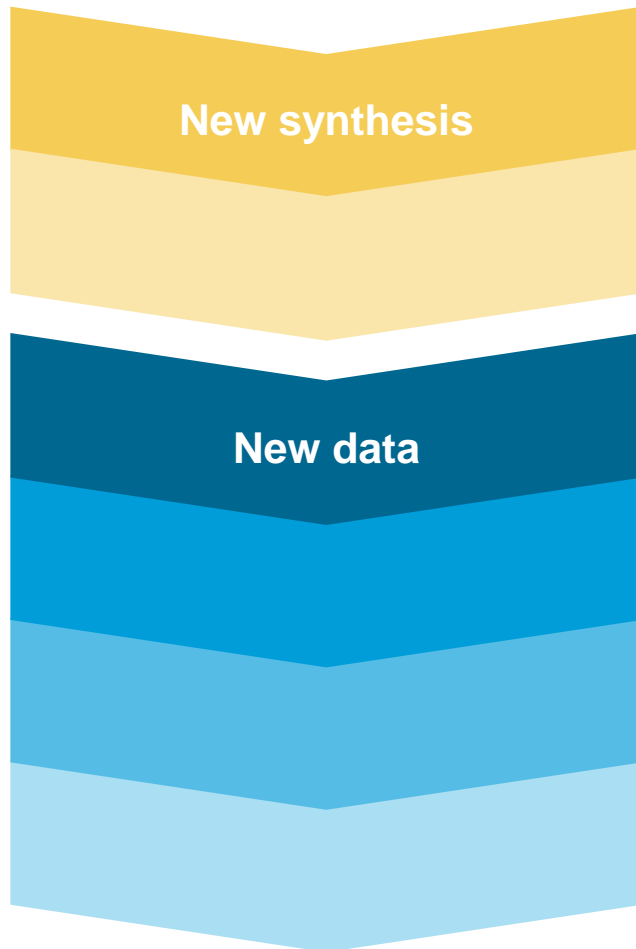


## **Nigeria: Findings**

*Targeted evaluation findings and new results*

# FP CAPE targeted additional analyses & new data

*Since the [June 2017 Insights deck](#), we have completed additional analyses based on portfolio gaps and needs and included new data sources, where available.*





# Enabling environment

*Nigeria findings*



# Enabling environment

Critical assumptions	Expected changes	Sentinel indicators
<i>Advocacy efforts will contribute to increases in domestic funding &amp; raise the visibility of FP nationally and at the state level</i>	FP visibility increases	<input type="checkbox"/> <b>FP2020 Government commitments</b> <input type="checkbox"/> # of reproductive health technical working group meetings held ( <b>No new data</b> ) <input type="checkbox"/> # of organizations/partners in attendance at RHTWG meetings ( <b>No new data</b> )
	Increased government financial resources for FP	<input type="checkbox"/> FP as a % of the national health budget ( <b>No new data</b> ) <input type="checkbox"/> Government FP funding commitments, allocations and disbursements (USD)
<i>Advocacy efforts lead to the operationalization of Task-Shifting &amp; Task-Sharing Policy (TSP) and other access- enabling policies</i>	TSP is operationalized across states	<input type="checkbox"/> # of states taking steps to operationalize policy and status
<i>Targeted support to FMOH/SMOH will strengthen donor coordination and costed implementation plans (CIPs)</i>	Donor coordination increases	<input type="checkbox"/> No new data
	CIPs are strengthened	<input type="checkbox"/> # of CIPs initiated/completed and where <input type="checkbox"/> # of CIP strategies implemented by SMOH
<i>Strong measurement drives performance</i>	Data used to make decisions	<input type="checkbox"/> No new data

# Nigeria FP2020 commitments

TOC critical assumption: Advocacy efforts will contribute to increases in domestic funding & raise the visibility of FP nationally and at the state level

## 2012: Past FP2020 commitments

Nigeria commits to train community health workers (CHWs) and support task shifting so CHWs in rural areas can provide multiple methods

Nigeria will allocate \$8.35 million annually for the procurement of reproductive health commodities

Nigeria will use social marketing to mitigate socio-cultural barriers to family planning use

## 2017: Additional FP2020 commitments

Expand implementation of Task-Shifting Policy to include patent medicine vendors and community resource individuals to improve access to FP services in difficult to reach areas among disadvantaged populations

Increase annual allocation for contraceptives to \$4 million

Partner with all stakeholders and gatekeepers to reduce socio-cultural barriers to use of FP services

Remove regulatory barriers and take to scale access to new contraceptive methods such as sub-cutaneous DMPA injections

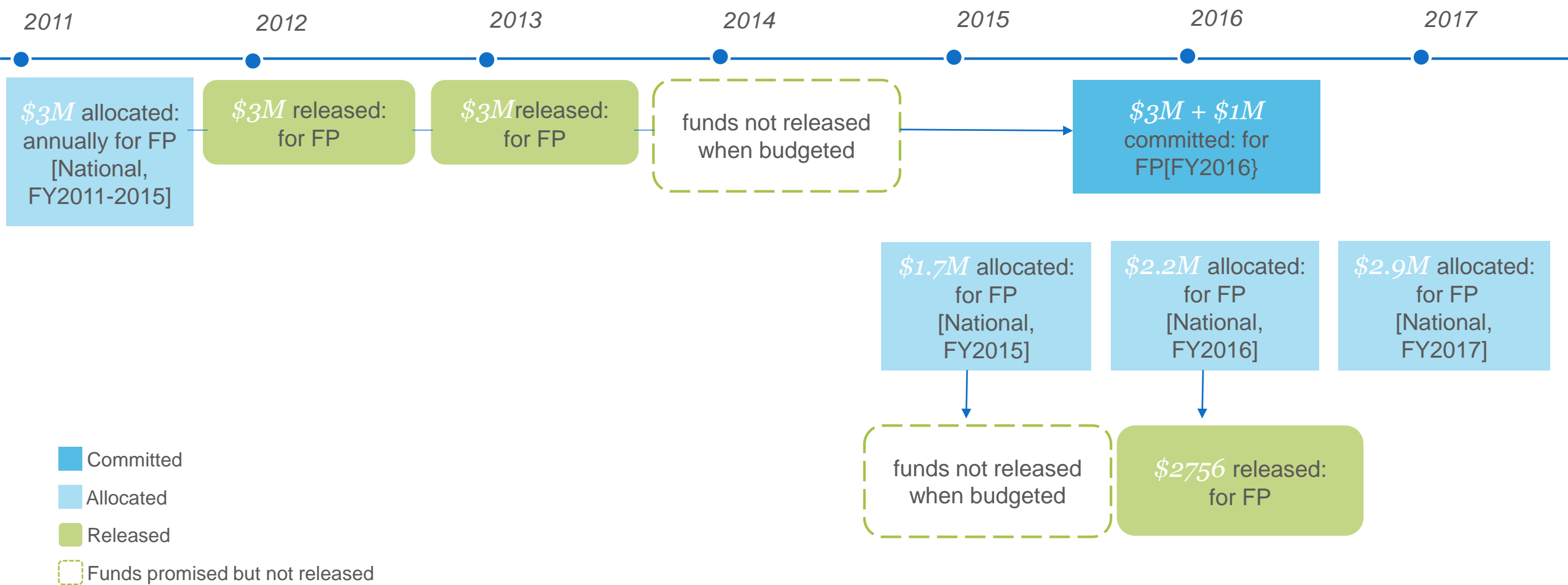
Invest in a robust accountability system that tracks and reports domestic resource FP expenditures at national and state levels

Ensure the provision of age-appropriate sexual & reproductive health information to youth through the Family Life Health Education Curriculum and youth-friendly services in health facilities and other outlets

## 2020: Goals

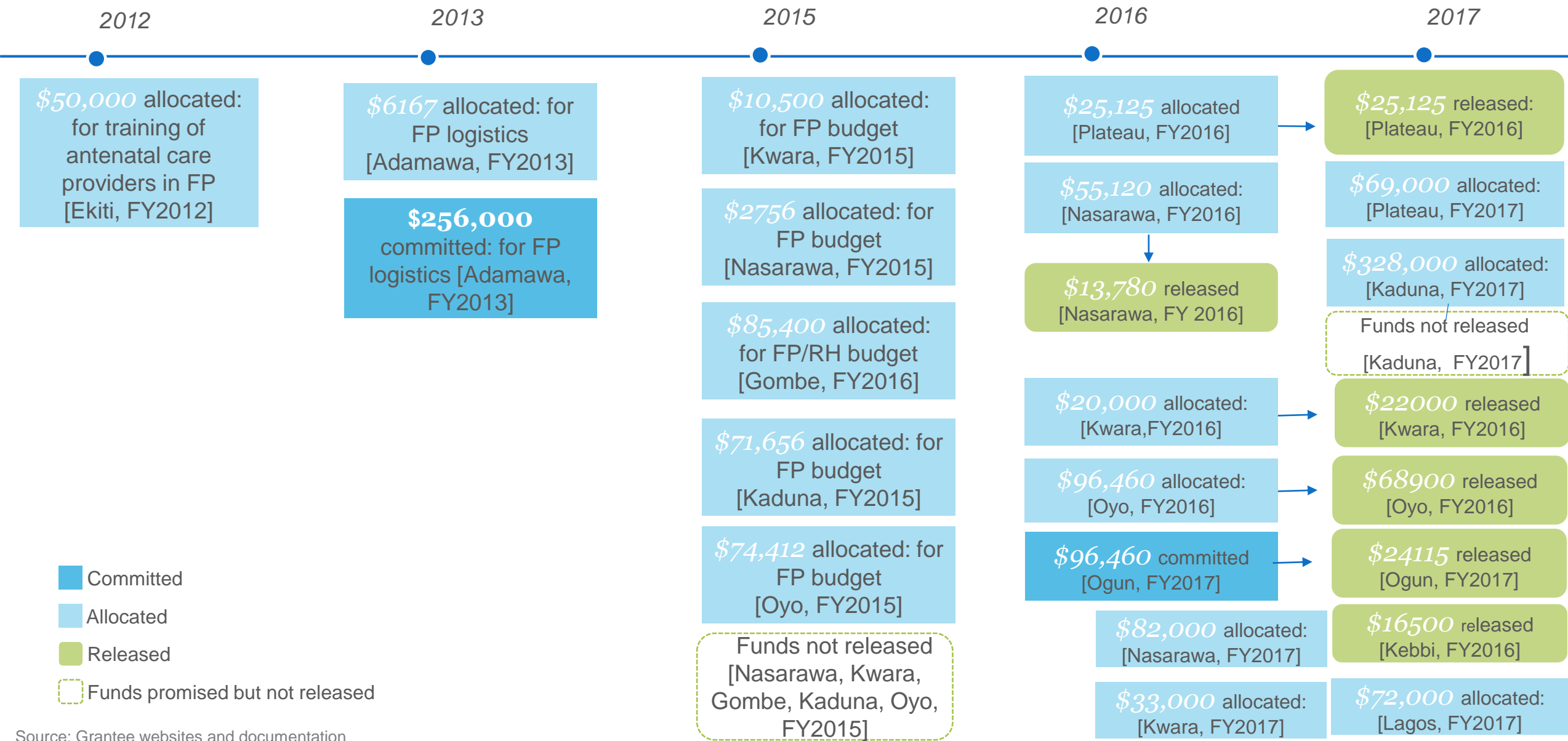
27%  
mCPR

# Nigeria government FP funding status (National)



Source: Grantee websites and documentation; \*All conversions to USD if not converted in grantee documentation were converted at the 12/14/17 rate

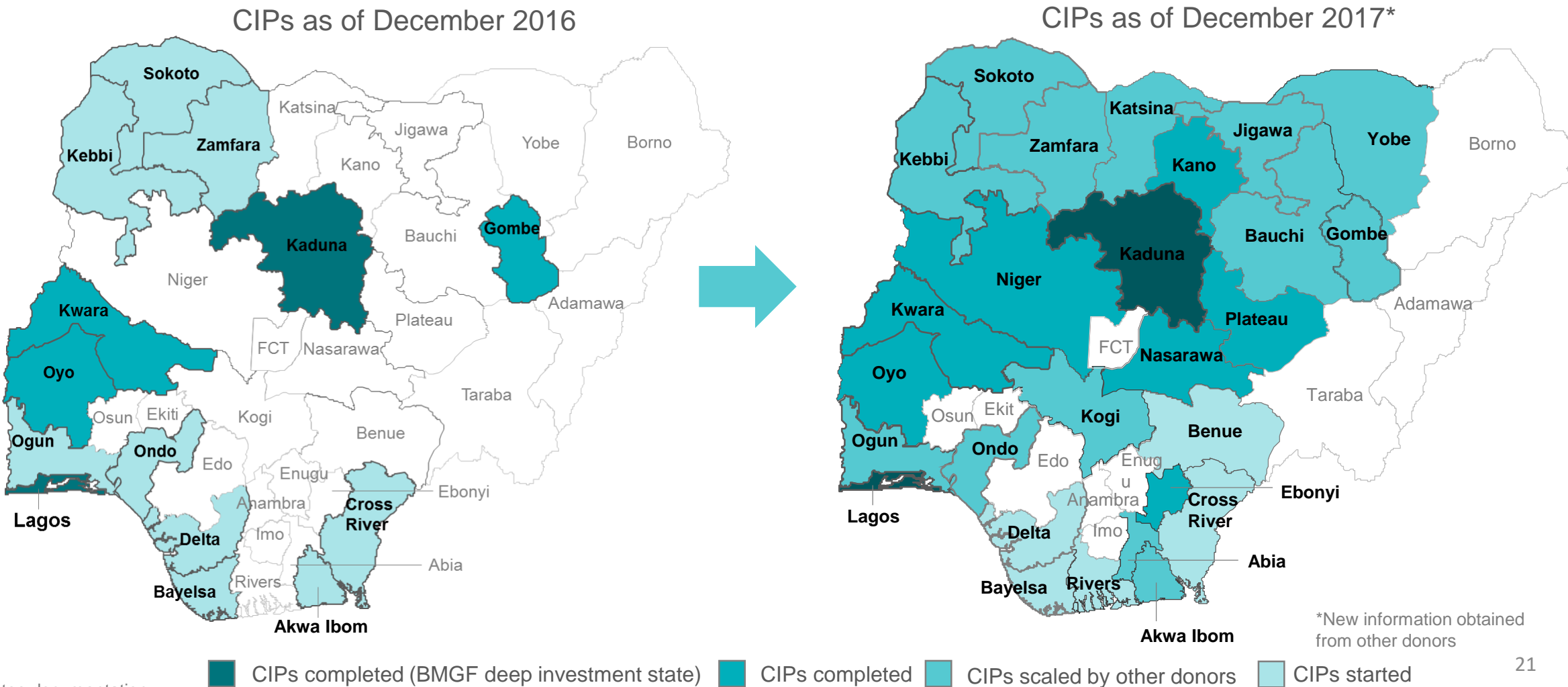
# Nigeria government FP funding status (State)



Source: Grantee websites and documentation

# Costed implementation plan comparisons

TOC Critical Assumption: Targeted support of FMOH/SMOH will strengthen donor coordination and costed implementation plans (CIPs)



# TSP operationalization across states

TOC critical assumption: Advocacy efforts lead to the operationalization of Task-Shifting & Task-Sharing policy (TSP) and other access-enabling policies

# of states completed the domestication & launched the TSP

3



# of new states undergoing TST “domestication” process (i.e., the state has either completed or validated the TSP draft)

+6

= 10

states total

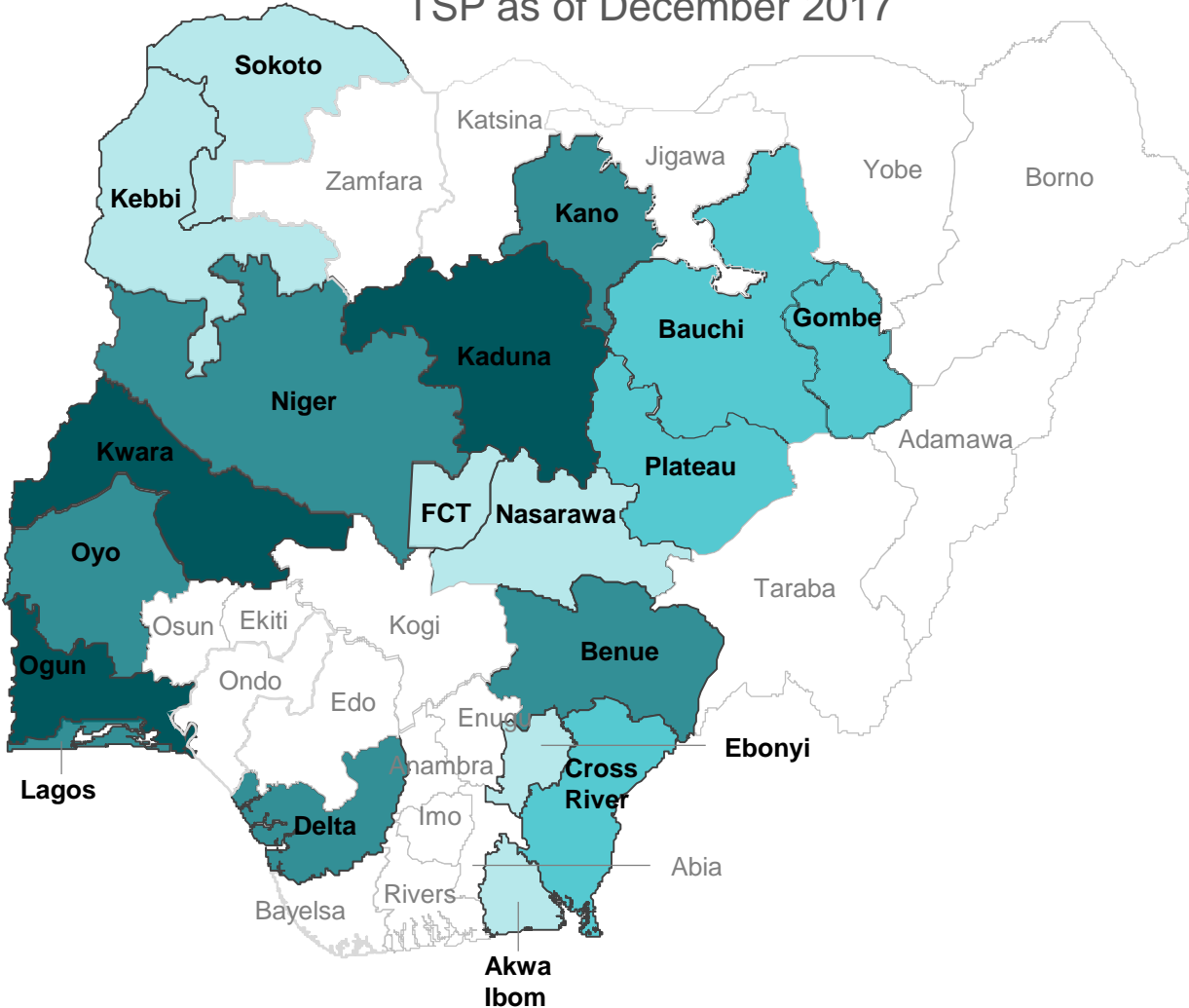
# of states that have not yet domesticated TSP, but were introduced to TSP and completed training for CHEWs

6

states



TSP as of December 2017



Source: Grantee documentation (ASG, NURHI2, AFP, TSU), grantee monthly updates

# Youth policy context: Limitations on access to FP

TOC critical assumption: Advocacy efforts lead to the operationalization of Task-Shifting & Task-Sharing policy and other access-enabling policies

*Non-existent and ambiguous policies currently restrict or limit access to FP for youth. However favorable strategies exist regarding community support for youth FP services.*

*consent*

No law/policy exists that addresses provider discretion OR consent from a parent OR spouse for youth access to FP services.



restricts access

*age*

Law/policy exists that supports youth access to FP services regardless of age, but does not include provision of a full range of methods.



limits access

*marital status*

Law/policy exists that supports access to FP services for unmarried women, but without specifying youth.



limits access

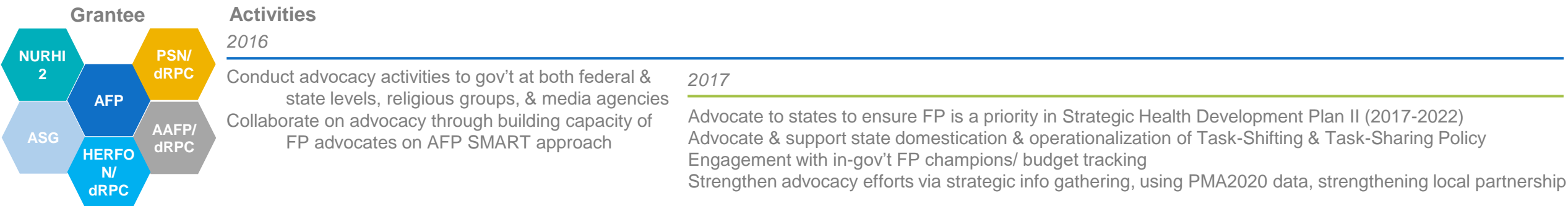
*community*

Policy outlines a detailed strategy to build community support for youth FP services, including community engagement and awareness campaigns.



supports access

# SSM grantee-level findings: Advocacy



## Facilitators most cited

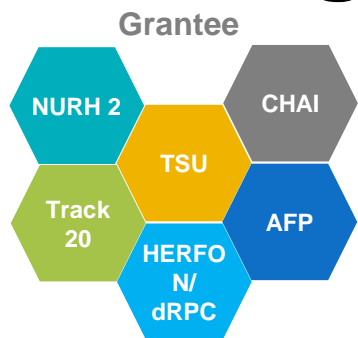
		2016	2017
✔	Strong relationship/engagement with diverse stakeholders/partners (gov't agencies, faith-based groups, media, donors, grantees)		
	In-house capacity & local staff's expertise/knowledge in advocacy, budget tracking, policy process at federal & state levels		
	Availability of various data sources (PMA2020, NDHS, LMIS), and nat'l/state disseminations of most up-to-date data findings		
	Pre-existing advocacy toolkits/frameworks, media platforms, interfaith forums, & accessibility to gov't budget info, policy docs		
	Availability of high-level stakeholder activities/meetings that opened opportunities for high-level FP advocacies		
	State-level policies being more specific which created more favorable conditions for strengthening advocacy efforts		

## Barriers most cited

✘	Limited personnel resources in FMOH/SMOH & CSOs due to high turnover of staff, sudden changes in system operations		
	Shifting/conflicting/competing priorities of IPs, and unhealthy competition among stakeholders in FP space		
	Discrepancies in info/data shared by stakeholders, and limited access to certain data/info, particularly FP budget expenditures		
	Gov't staff's resistance to FP & FP data use due to limited capacity, distrust of data, misconception, unfriendly data presentations		
	Insufficient funds & resources supporting advocacy activities (high costs for media, CSO activities, & poor tracking system)		
	Policies/laws/strategies were written & developed, but not being implemented		



# SSM grantee-level findings: Capacity building



## Facilitators most cited

	2016	2017
✔	Good cooperative & collaborative partnerships with government agencies, FP stakeholders, and BMGF partners	
	In-house capacity & expertise of local staff in capacity building (i.e., dedicated Dashboard officers, knowledgeable consultants)	
	Effective FMOH/SMOH leadership, increasing ownership/interest in FP, and positive support from other FP stakeholders	
	Existence of nat'l & state FP data, policy docs, tools/ training modules, & advances in technologies supporting communications	
	Data/information generation & knowledge sharing (i.e., mapping of media outlets/CSOs, PMA2020/Track20 data presentations)	
	Strong engagement with media organizations (i.e., good network of media champions, involving media officer of F/SMOH)	

## Barriers most cited

✘	High gov't expectation but limited availability & capacity of gov't staff, and high turnover of qualified staff within gov't agencies	
	Lack of coordination & clarity of skills training for gov't staff	
	Limited availability of data supporting capacity building activities (i.e., data with CIP indicators, routine state data)	
	Insufficient funds & resources supporting capacity building activities, such as support Dashboard deployment, activity logistics	
	Weak /non-integrated gov't system (lack of workplan/FP agenda, non-operationalized TS, overlapping policies/programs)	
	Competitive nature of grantees, along with inflexibility of funded programs that limited the effectiveness of activities	

# SSM grantee-level findings: Data collection & use



## Facilitators most cited

	2016	2017
✔	Flexibility and strong technical skills of in-house staff to support IRB compliance, M&E, data collection & analysis	
	Availability of financial & other resources supporting the data collection & use (i.e., tools/materials, standard M&E forms, NDHS)	
	Strong partnership with diverse local partners, IRB at all levels, and security agencies	
	Unique value of FP data (i.e., increasing demand for monitoring data by state-level partners & providers)	
	Gov't increasing ownership in data use/management that led to positive support from gov't leaders & various stakeholders	

## Barriers most cited

✘	Lack of technical capacity & weak infrastructure to support data collection (i.e., delayed IRB approvals, weak HMIS at state level)	
	Inadequate number of capable staff to collect, analyze, and disseminate data, and poor skill of providers in using mobile phones	
	Gov't and states' interest in data for planning & decision making still in a nascent stage	
	Limited availability of key stakeholders due to sudden schedule changes, conflicting demand for MEO attention across programs	
	Limited availability of data-related resources (i.e., inaccurate enumeration areas maps, low report rates from private facilities)	
	High inflation grossly underestimated in the budget	

# Nat'l/ state-level development: Bottom-up synthesis

## Facilitators most cited

		POs	Grantees
✓	Gov't's increasing interest in & positive commitments to FP (i.e., London Summit 2017, gov't increasing ownership in data use)		
	Good collaborative partnership with gov't agencies & partners, particularly at state level (F/SMOH, Statistics Bureau, grantees)		
	Increasing interest in using data for decision making from program implementers (i.e., data about teen pregnancies, CIP)		
	Availability of various data sources that helped address FP questions for advocacy & decision making (PMA2020, DHS)		
	Family planning, particularly advocacy, has more investments than some other issue areas		
	Strong technical skills of in-house staff to implement advocacy, capacity building & data collection/dissemination work		
	Existing of advocacy toolkits/framework, policy documents, media platform, interfaith forum, high-level stakeholder activities		
	Issuance of more specific state policies opened opportunities for strengthening advocacy efforts		

## Barriers most cited

✗	Delays between gov't commitments on financial contributions to FP and their actualization (i.e., inconsistent budget release)		
	Lack of transparency on FP budget allocation & release, plus weak/non-integrated gov't system (lack of workplan/FP agenda)		
	Insufficient funds & resources supporting advocacy, capacity building & data collection/dissemination activities		
	Delays between policy issuance and their actual implementation (i.e., delays in operationalization of Task Shifting in states)		
	One-format-fits-all data presentation instead of tailored formats which limits data dissemination to certain audiences		
	Gov't & states' interest in using data still in a very nascent stage due to existing distrust of data, limited capacity, misconception		
	Discrepancies in info/data shared by stakeholders, and limited access to certain data/info, particularly FP budget expenditures		
	Competitive nature of grantees that led to overlapping programs & limited the effectiveness of activities		

# Summary dashboard: Enabling environment

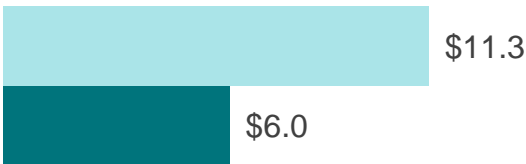
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Government commitments for funds to FP made since 2012

Government commitments, in millions (USD)



Key barriers



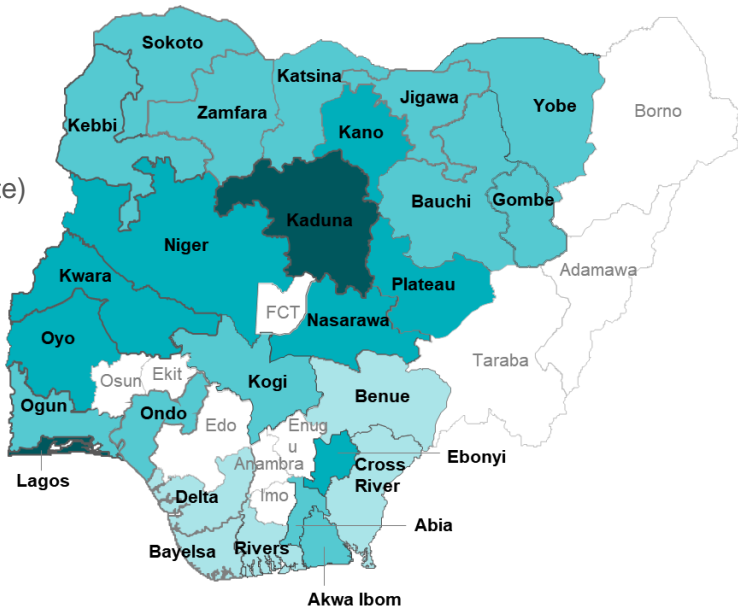
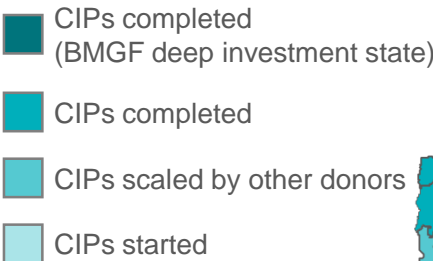
**Data use**  
FP stakeholders’ resistance to FP data due to limited capacity, distrust of data & unfriendly data presentation



**Context**

- Delays between gov’t commitments on financial contributions to FP and their actualization
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CIP progress



6 New states undergoing TSP “domestication” process since June 2017



# Demand generation

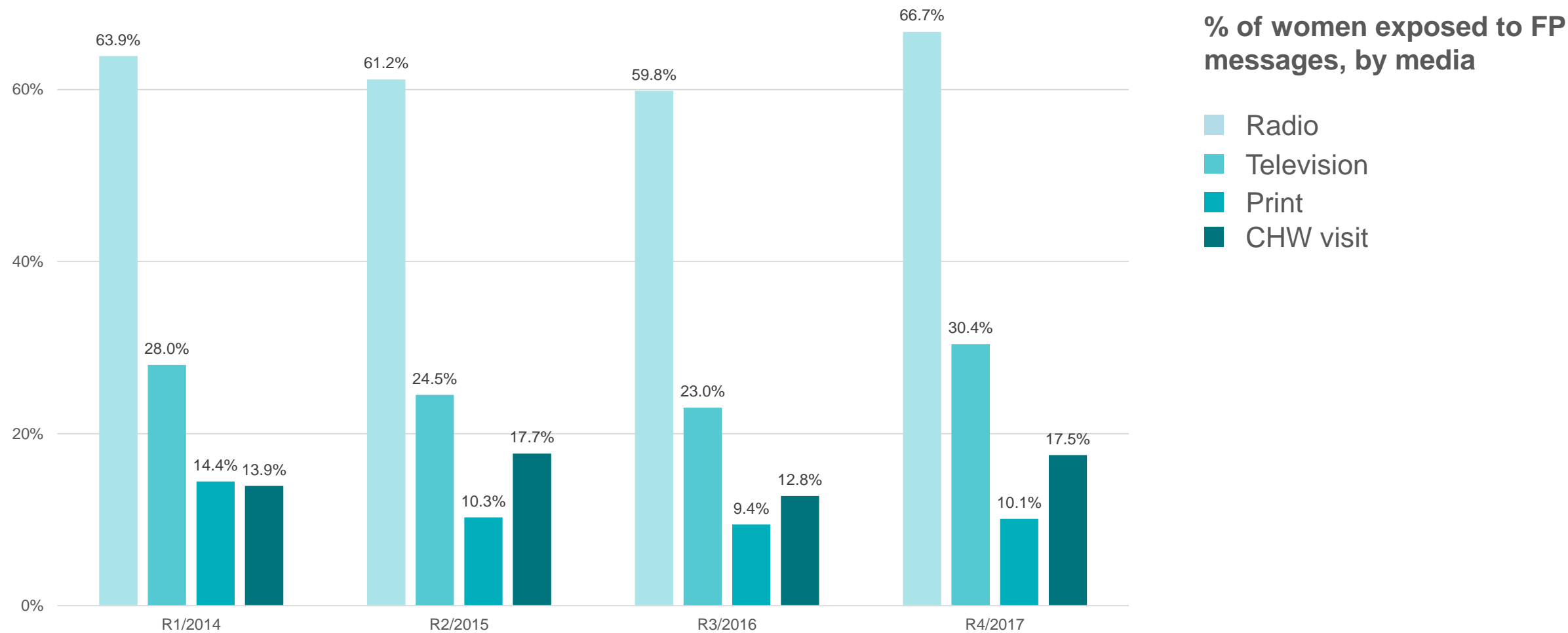
*Nigeria findings*

# Demonstration models: Demand generation

Critical assumptions	Expected changes	Sentinel indicators
<i>Demonstration models will result in large scale social norms change in focus states</i>	Increased exposure to FP messages in focus states	% of women exposed to FP messages through media and other channels
		% of women who hear a community, religious or gov't leader speak favorably about FP <b>(no new data)</b>
	Increased intention to use FP	% of all women who are not using a FP method who intend to use a method in the future
		% of youth (15-24) who are not using a FP method who intend to use a method in the future
	Social norms change in focus states	Women's self-efficacy scores (by age) <b>(no new data)</b>

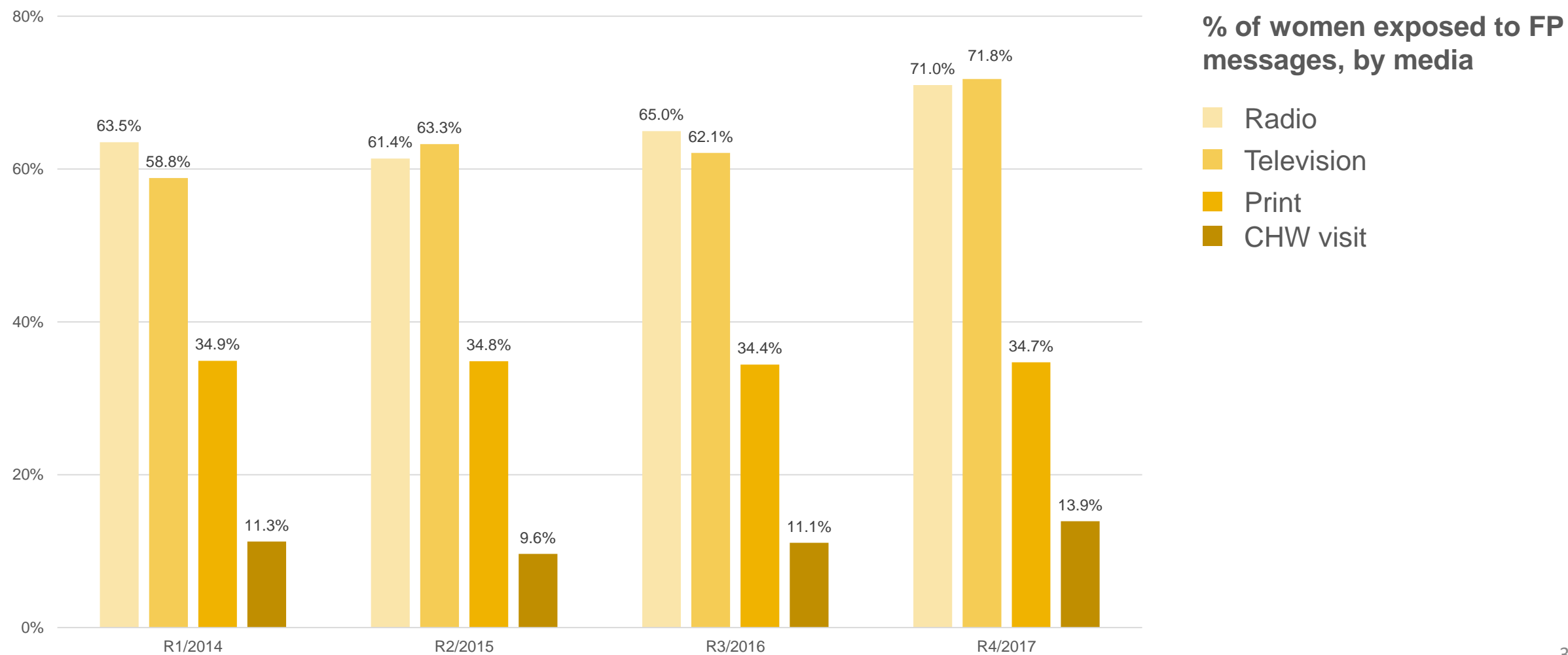
# Exposure to FP messages in Kaduna

*Women's exposure to FP messages has increased recently after a period of decline.*



# Exposure to FP messages in Lagos

*Women’s exposure to FP messages has increased for radio and TV and stayed the same for the other channels.*



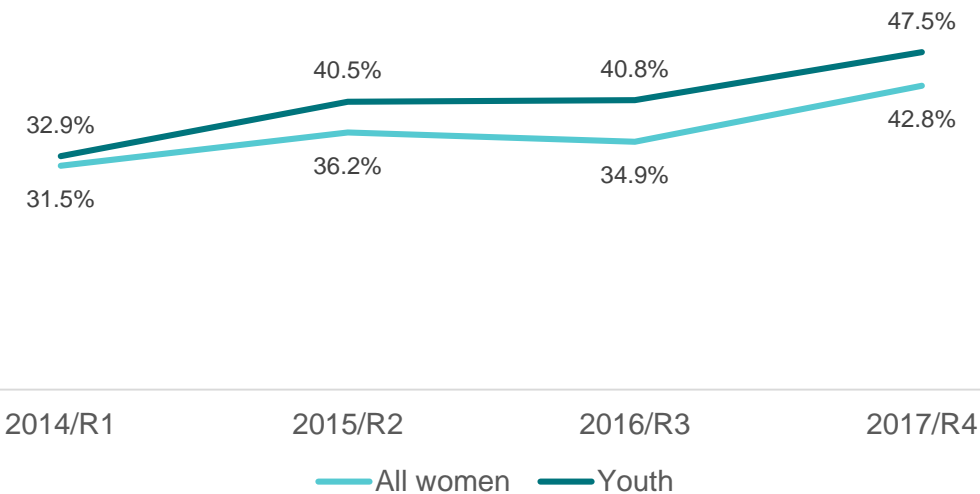
Source: PMA2020 data (R1-R4 Lagos)



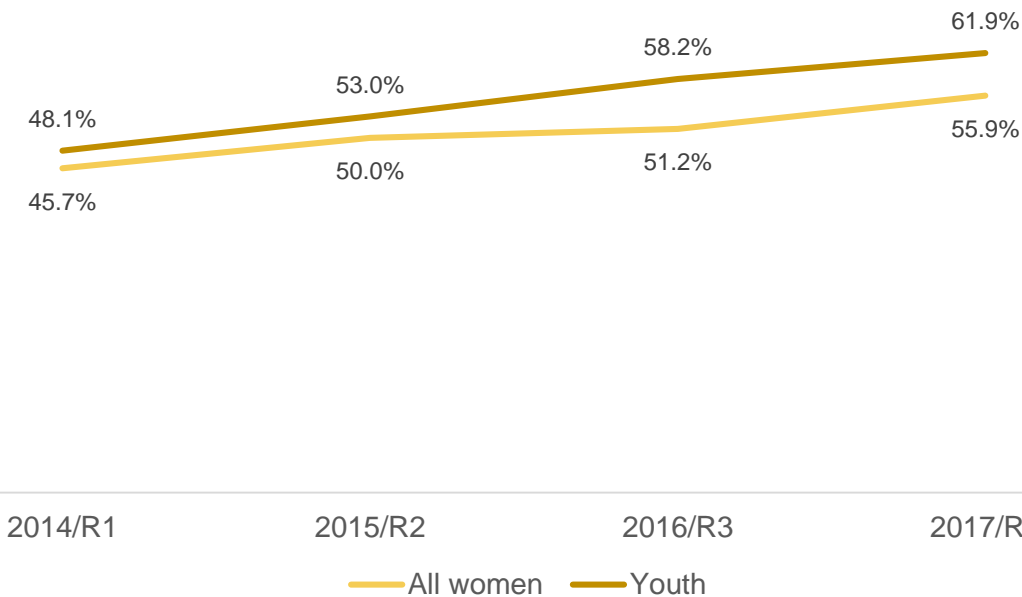
# Intention to use FP over time among all women and youth, Kaduna & Lagos

*Intention to use FP among non-users is increasing slightly in Kaduna and Lagos among all women and youth.*

Intention to use FP, Kaduna 2014-2017



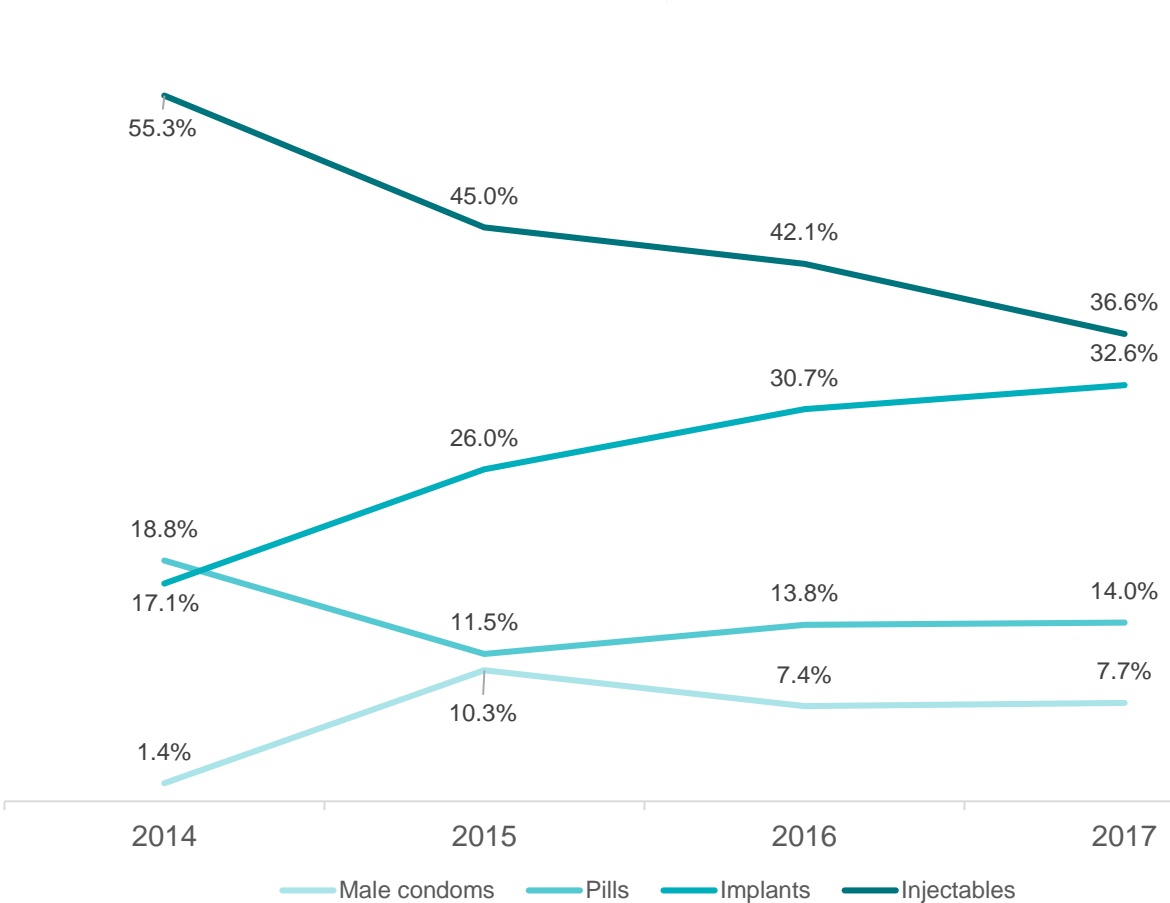
Intention to use FP, Lagos 2014-2017



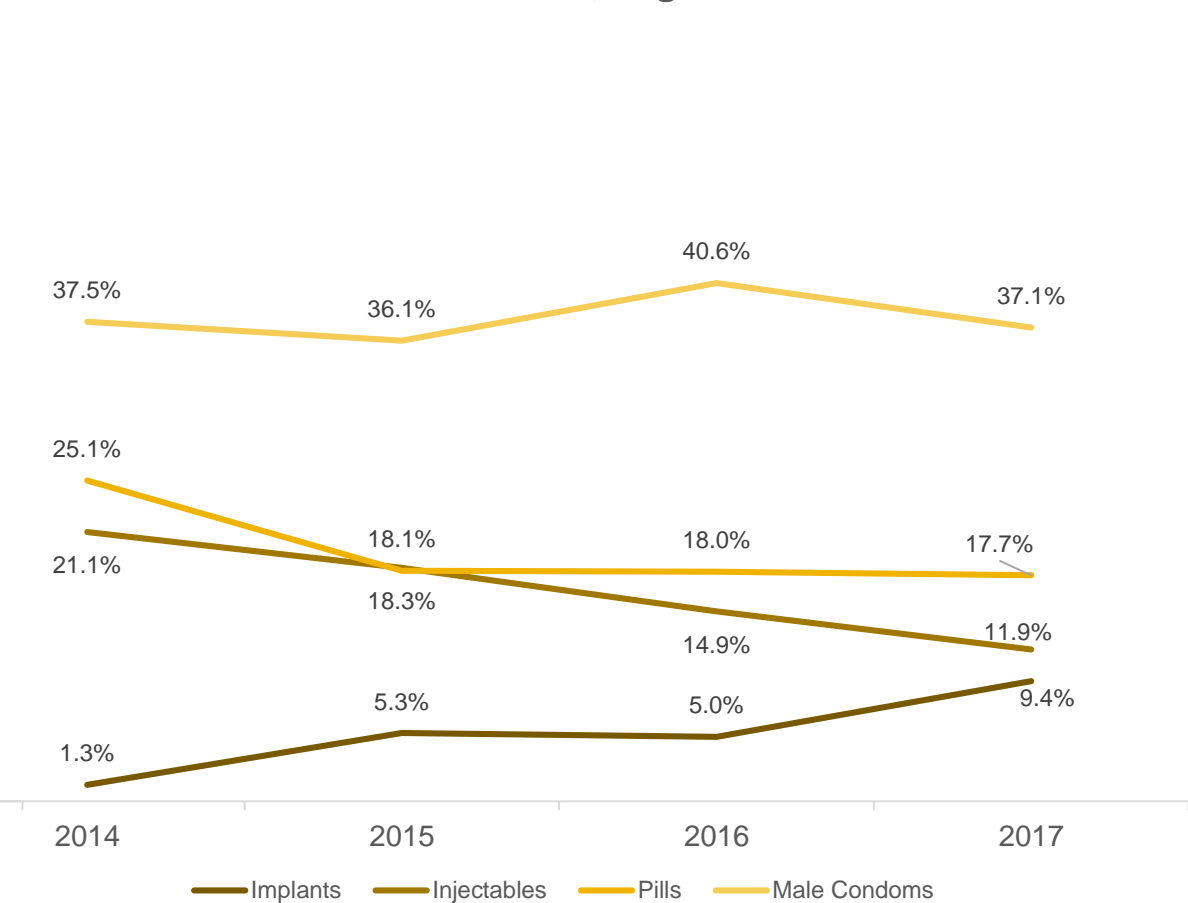
# Method mix over time, Kaduna & Lagos

*Both states are seeing a decline in injectables and increase in implants, although condoms are still the most commonly used method in Lagos.*

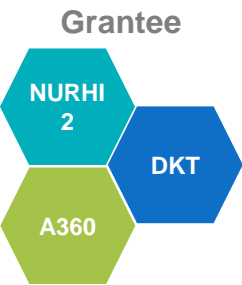
Method mix over time, Kaduna 2014-2017



Method mix over time, Lagos 2014-2017



# SSM grantee-level findings: Demand generation



Grantee	Activities
	2016
	Develop communication/ advocacy strategies on FP Conduct media advocacy & community social mobilization (SM) activities
	2017
	Conduct marketing and media coverage & communication of FP products in multiple states

## Facilitators most cited

	2016	2017
✔	Pre-existing training materials, and advocacy and communication toolkits (i.e., PSI advocacy toolkit, training materials for SM)	
	Availability of theory and data supporting the interventions	
	Positive relationships with gov't & communities that led to active participation of partners/stakeholders at federal & state levels	
	In-house capability in FP demand generation work, and willingness & enthusiasm of staff	
	Availability of external expertise (i.e., local communication agencies, TAs from JHU Center for Communication Programs)	
	Innovative approaches to circumvent regulations (using slang to get around restrictions, involving doctors in content creation)	

## Barriers most cited

✘	Changes in leadership of community associations and network organizations	
	Difficult to recruit & manage staff/volunteers for social mobilizations due to their unavailability, burnout & volunteer nature of SMs	
	Delays in implementation due to busy schedule, delays in survey data results, and issues with capacity of media agencies	
	Restrictions surrounding marketing FP on mass media (i.e., air time, youth-related content) along with high costs of media buy	
	Social-cultural barriers to FP (i.e., myths around sexuality & contraceptive, use of term “FP” for unmarried youth)	
	Difficult to recruit/fund developers of FP content due to their limited FP knowledge	

# Demand generation: Bottom-up synthesis

## *Facilitators most cited*

		<i>POs</i>	<i>Grantees</i>
✓	Positive relationships with government at national & state levels, local FP stakeholders, and BMGF partners		
	Capability of BMGF grantees' staff in FP demand generation work along with the wide reach across Nigeria of media programs		
	Government's commitments to FP (i.e., Nigeria's new commitments at London Summit 2017)		
	Availability of external expertise in communication and data supporting the demand generation interventions		
	Innovative approaches to circumvent restrictions/regulations surrounding FP marketing on mass media		

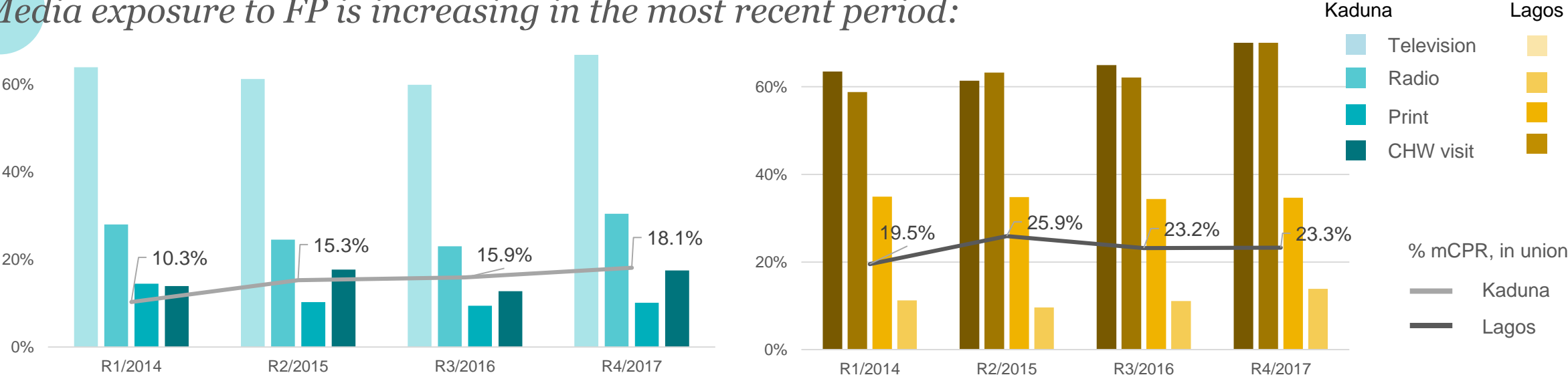
## *Barriers most cited*

✗	Existing regulations/ restrictions as barriers to program implementation (i.e., marketing FP for youth, FP content creation)		
	Poor execution of Federal & state policy frameworks and plans		
	Delays in implementation due to leadership changes in associations, delays in data results, ineffective commodity management		
	Difficult to recruit FP content developers, social mobilizers/volunteers due to their limited FP knowledge, availability, & burnout		
	Social-cultural barriers to FP (i.e., parents' resistance to let their children to go on air, geographic differences)		

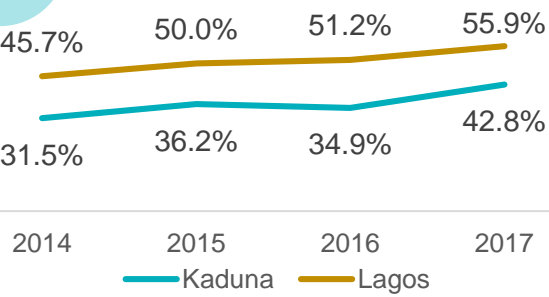
# Summary dashboard: Demand generation

Modern contraceptive prevalence rate and intention to use FP continue to rise in Kaduna. In Lagos, program exposure and intention to use FP are rising while mCPR remains flat.

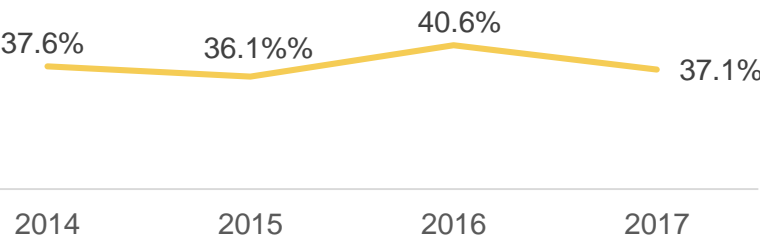
Media exposure to FP is increasing in the most recent period:



Intention to use FP



Condom use remains high in Lagos



Key barriers

- Delays in implementation & difficulty recruiting FP content developers
- Sociocultural barriers & geographic differences



## **Service delivery**

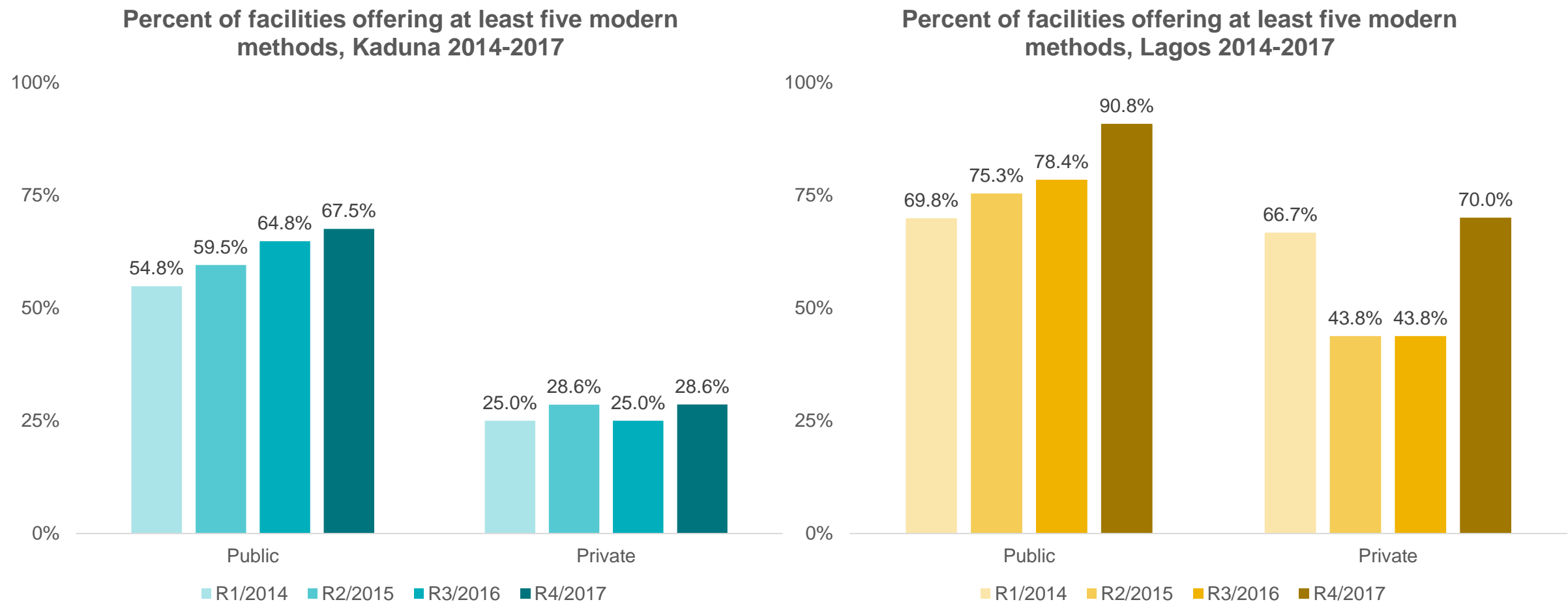
*Nigeria findings*

# Demonstration models: Service delivery

Critical Assumptions	Expected changes	Sentinel indicators
<i>Service delivery models will increase quality and access to FP services/commodities</i>	Access to services is increased in focus states	<input type="checkbox"/> % of facilities offering at least five modern contraceptive methods, by facility type <input type="checkbox"/> % of public facilities with a CHW that provides FP <input type="checkbox"/> % of women visited by community health workers for FP <input type="checkbox"/> % of pharmacies/drug shops offering modern FP methods <input type="checkbox"/> % of women who obtained their most recent method from a pharmacy or drug shop <input type="checkbox"/> % of public facility with stock-outs in the last 3 months, by method
	Quality of services increased in focus states	<input type="checkbox"/> % of women counseled on side effects
<i>Introducing a new method (Sayana® Press) will create new demand for services, especially among youth</i>	Increased demand for Sayana® Press, especially among youth	<input type="checkbox"/> % of women using Sayana® Press (among all women and youth ages 15-24)

# Access to services at public & private facilities

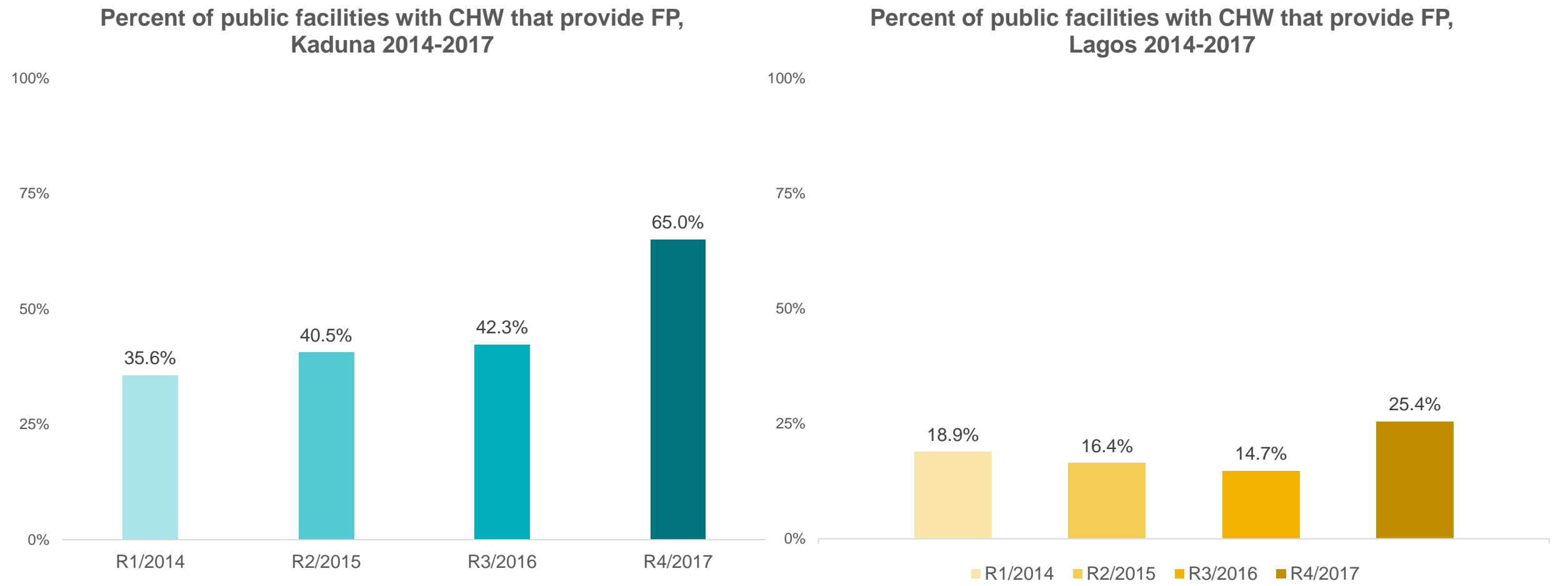
*Overall we see an increase in public and private facilities offering a range of methods in Kaduna and Lagos. Kaduna still has fairly low levels of access compared to Lagos.*





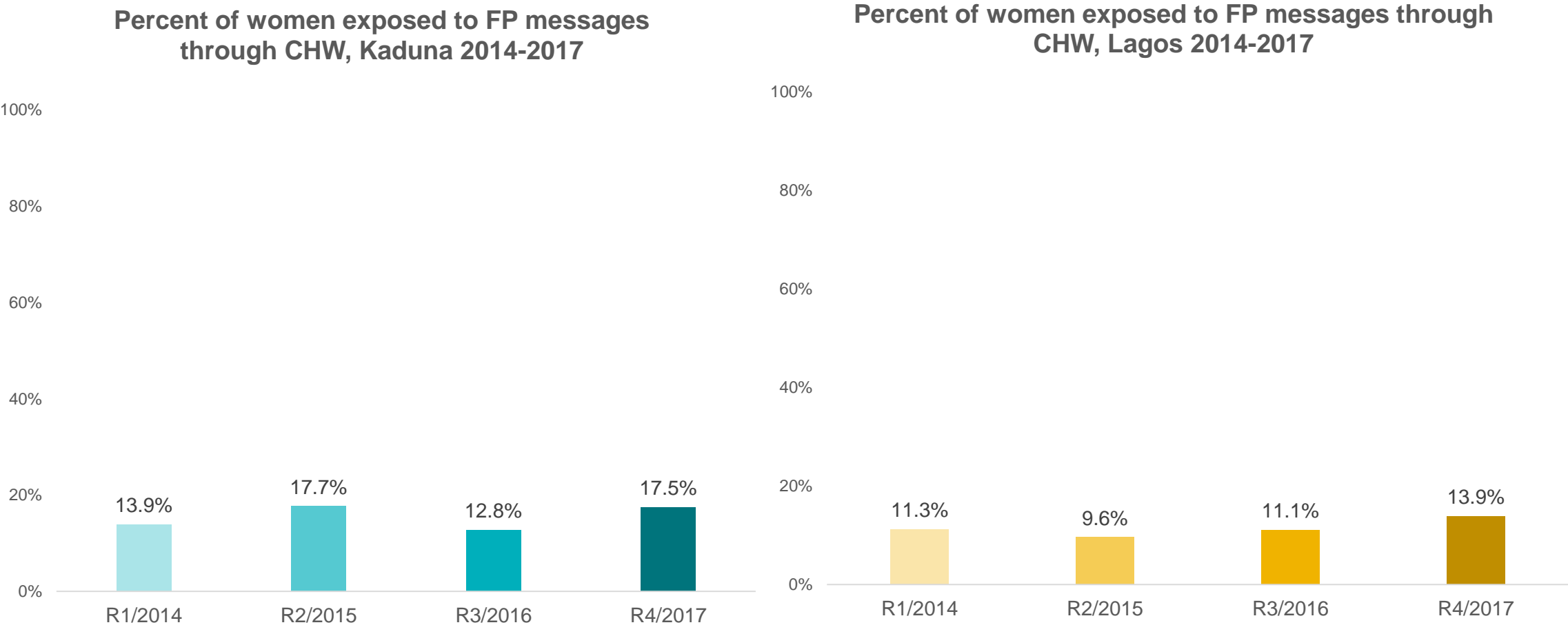
# Access to services through community health workers

*In Kaduna, we see increasing and much higher proportions of public facilities providing FP through CHW. Access to FP through CHW is much lower in Lagos but increasing slightly.*



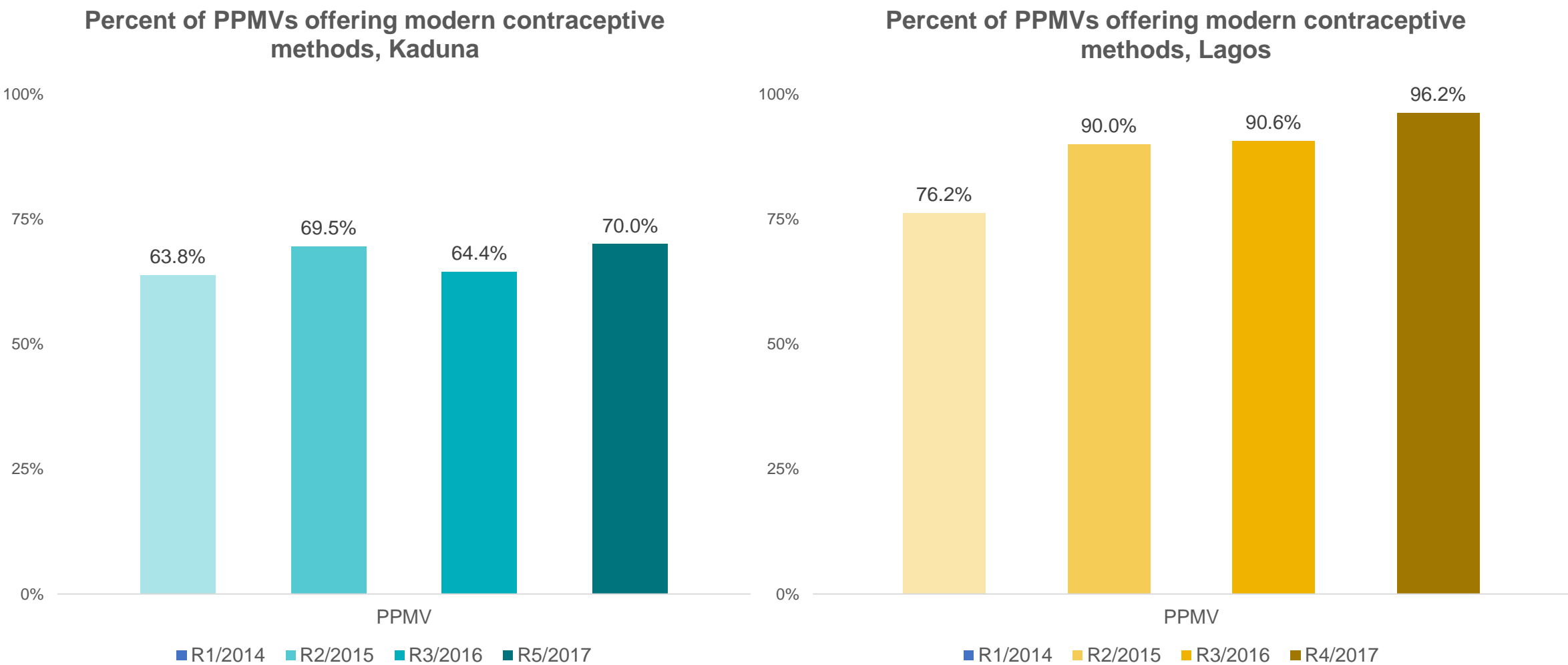
# Exposure to FP through community health workers

*While access to CHW offering FP has increased in both states, women's exposure to FP through CHW remains low.*



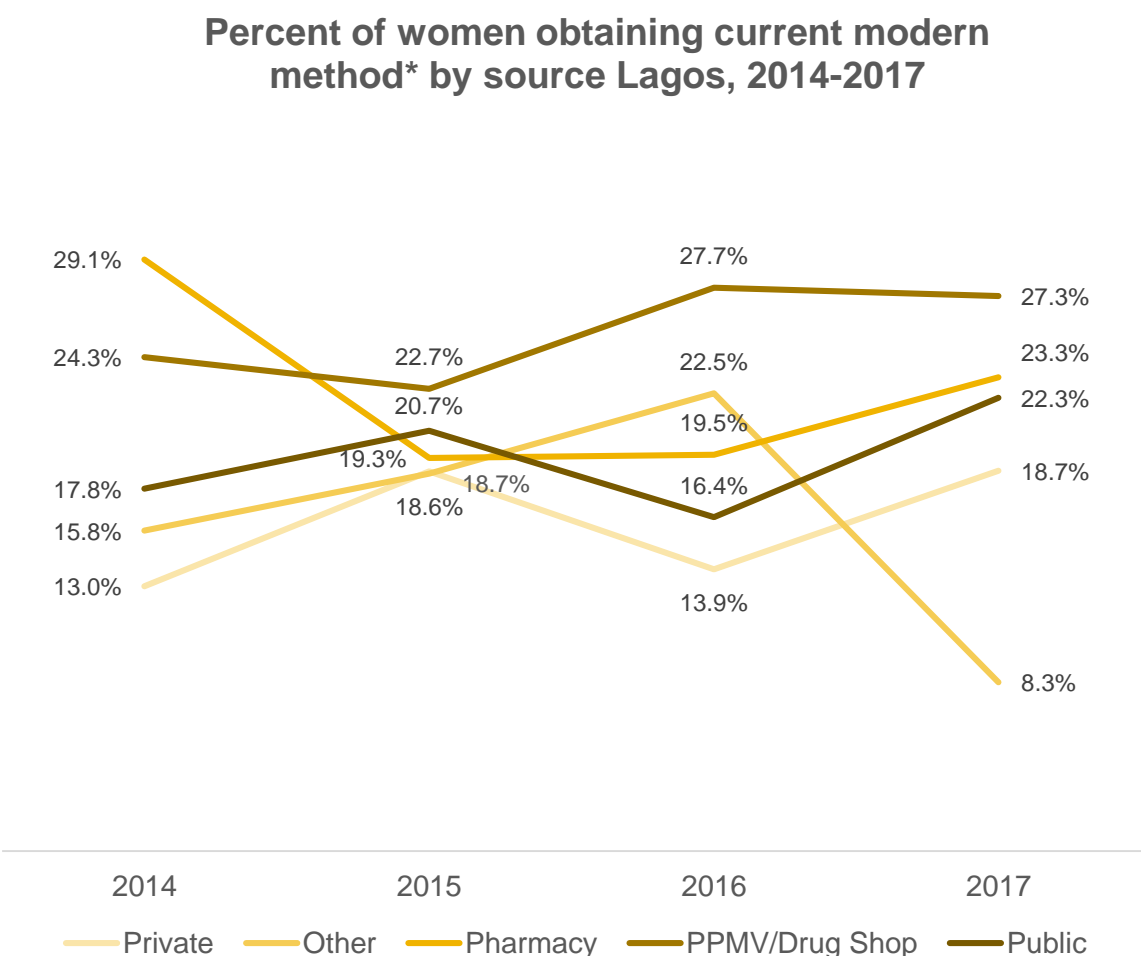
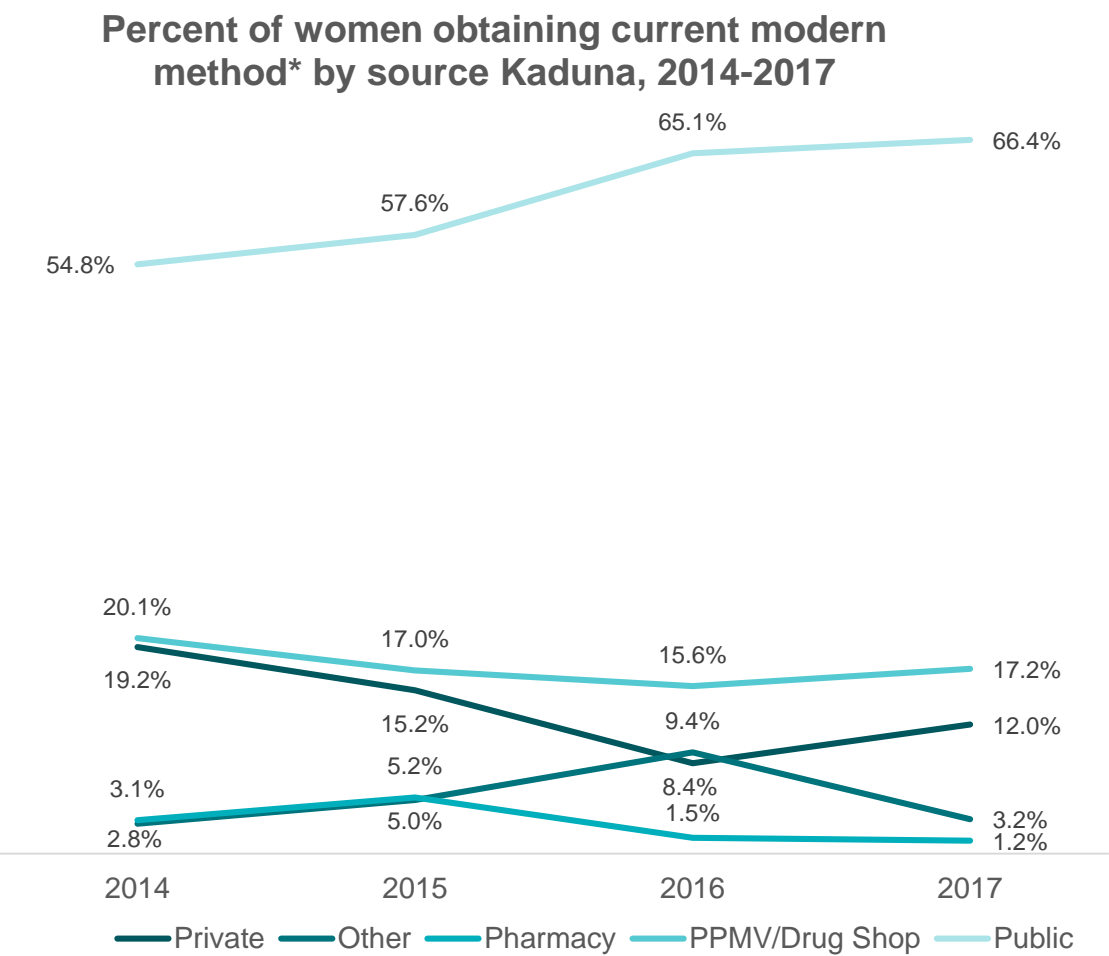
# Access to services through PPMVs/drug shops

*We see generally high and increasing levels of access to modern contraceptive methods through PPMVs/drug shops in both Lagos and Kaduna.*



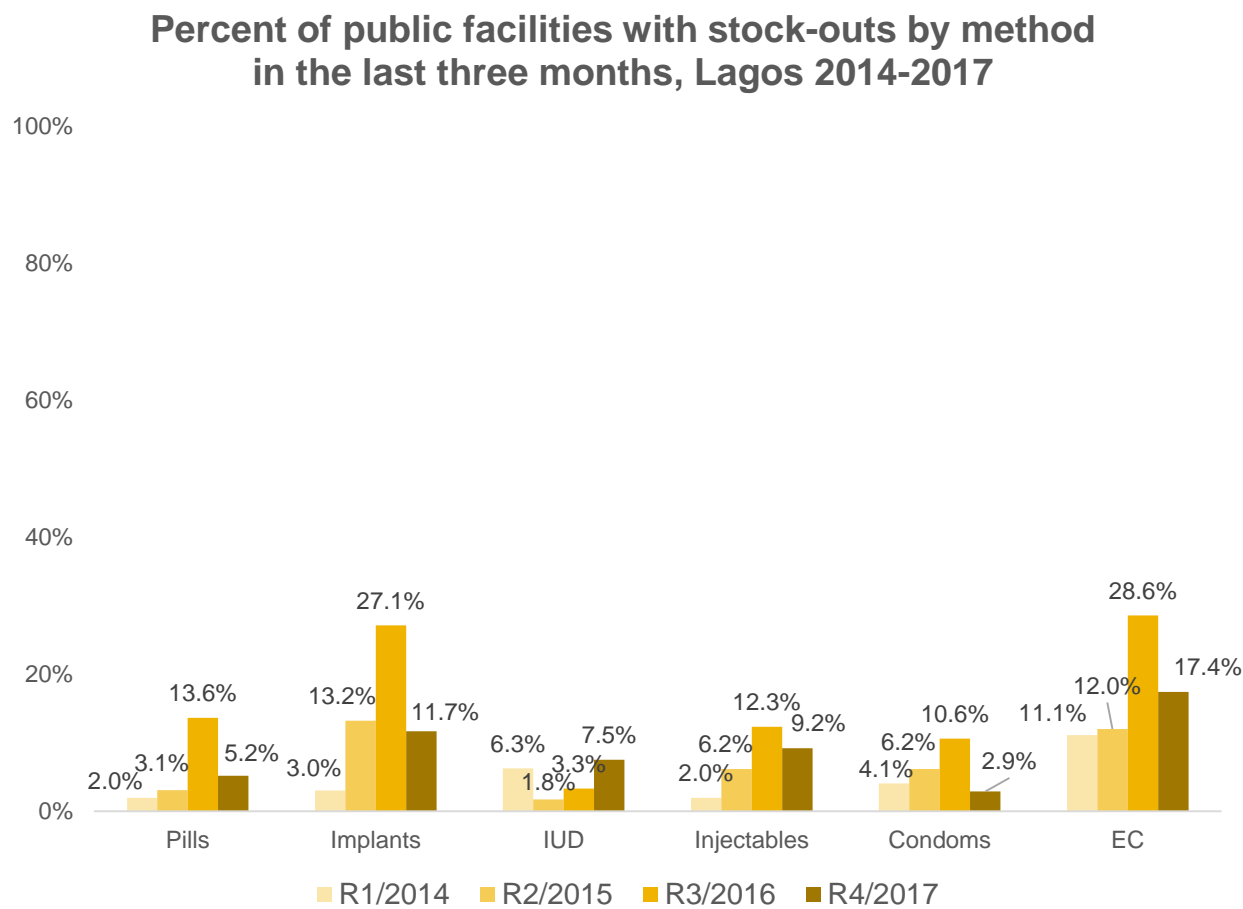
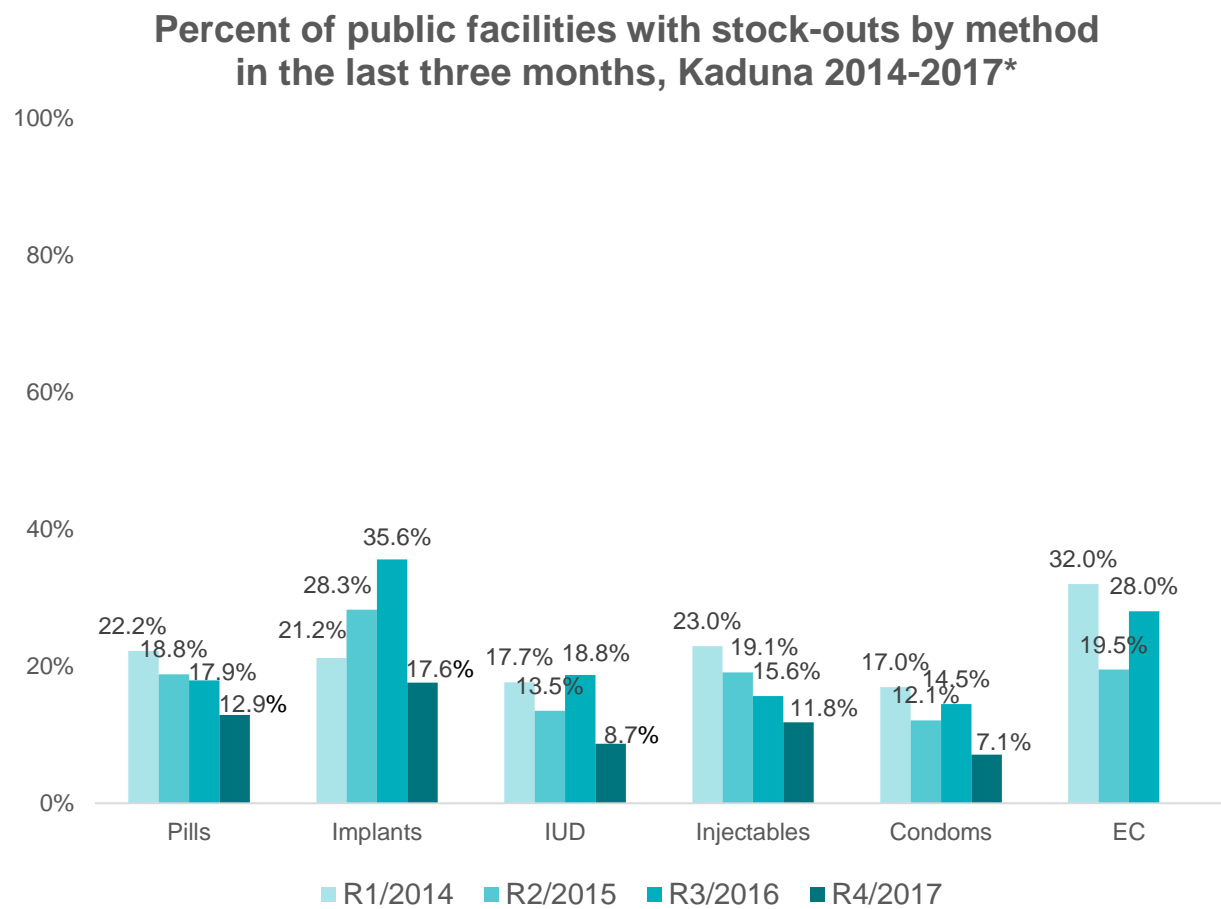
# Where women get their methods...

*In Kaduna, the majority of women get their methods from the public sector. In Lagos we see the most common sources are PPMVs and pharmacies, closely followed by the public sector.*



# Access to services: Method stock-outs

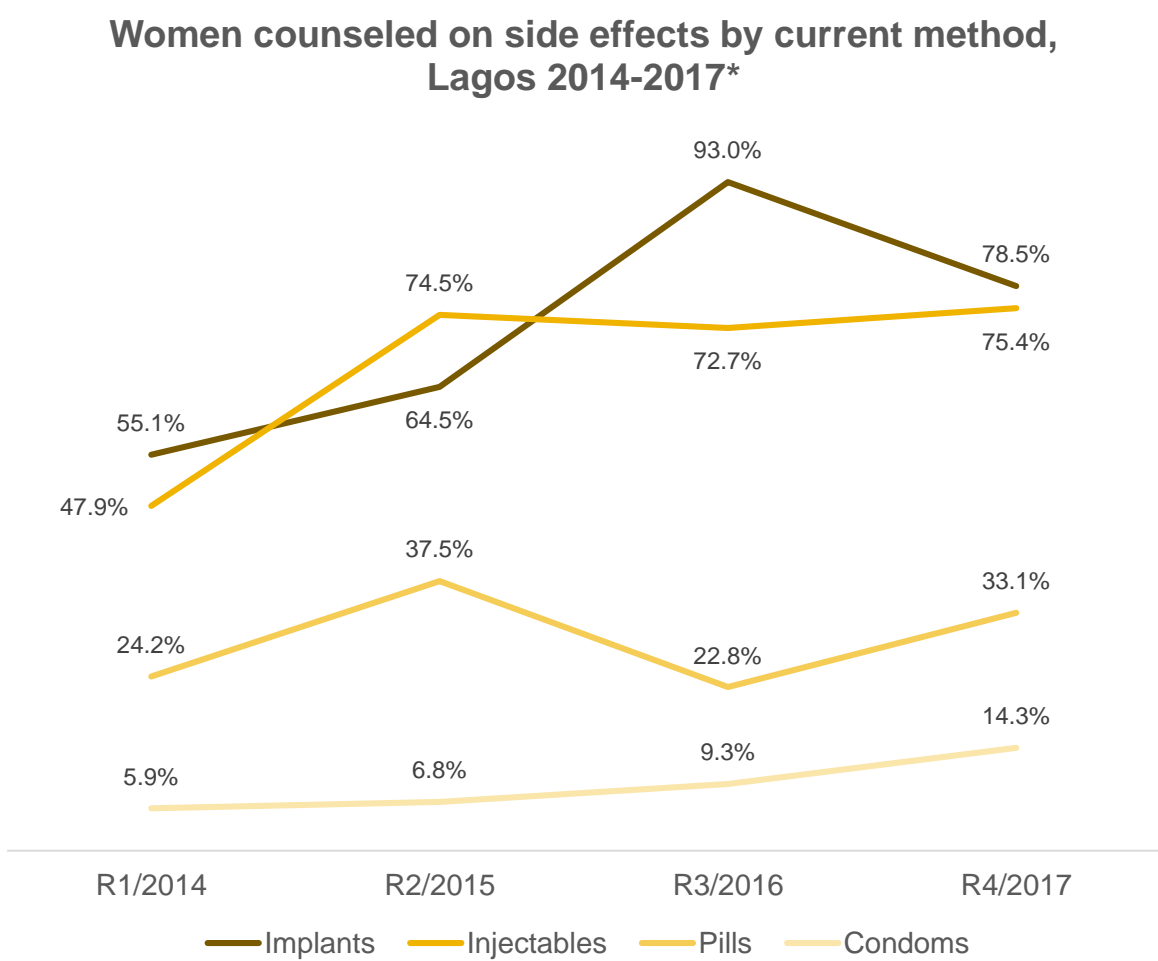
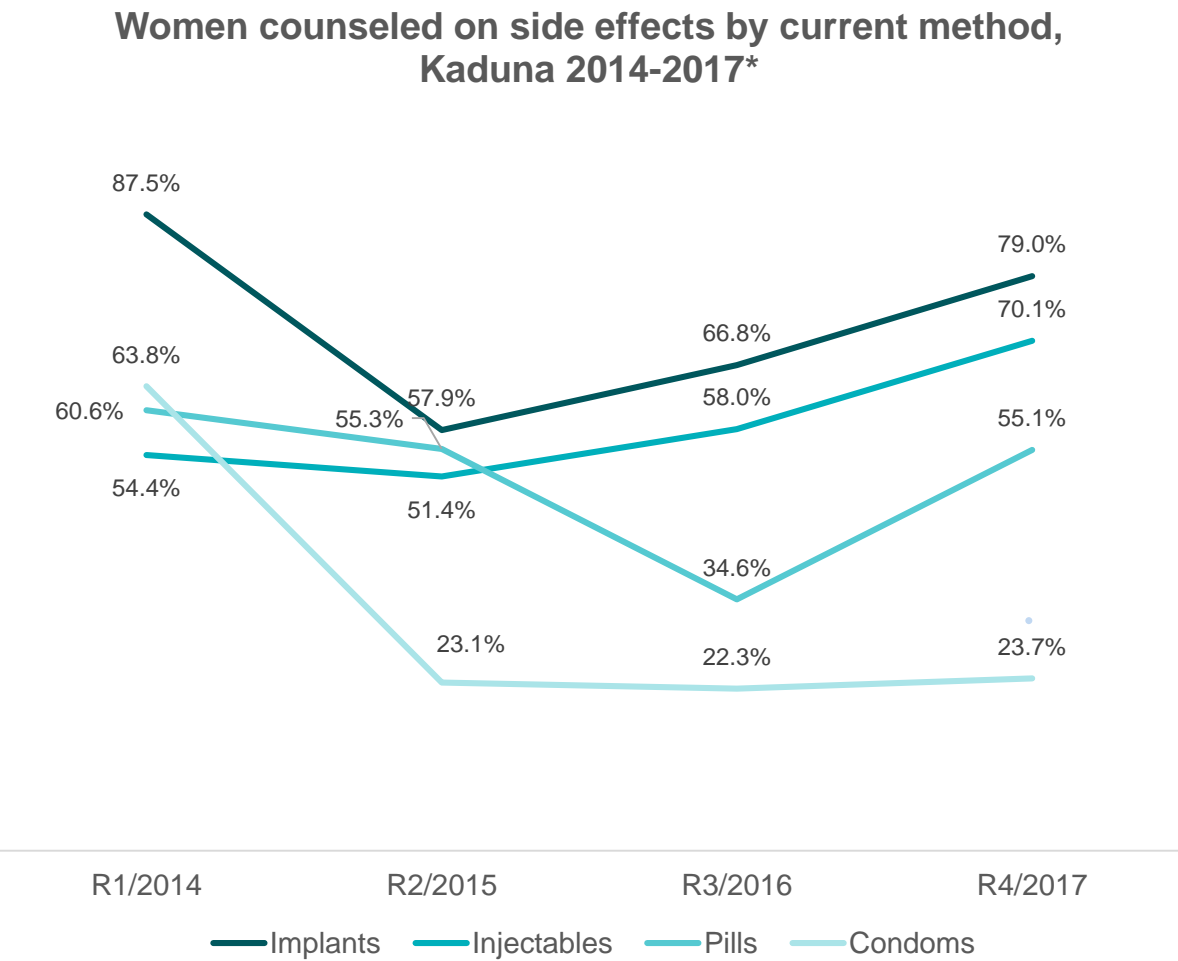
*Stock-outs of methods in both states have declined and are fairly low for most methods. In both states, implants and EC remain the methods most out of stock.*



Source: PMA2020 data (R1-R4 Kaduna & Lagos); \*No data for EC R4/2017, Kaduna

# Service delivery quality: Counseling on side effects

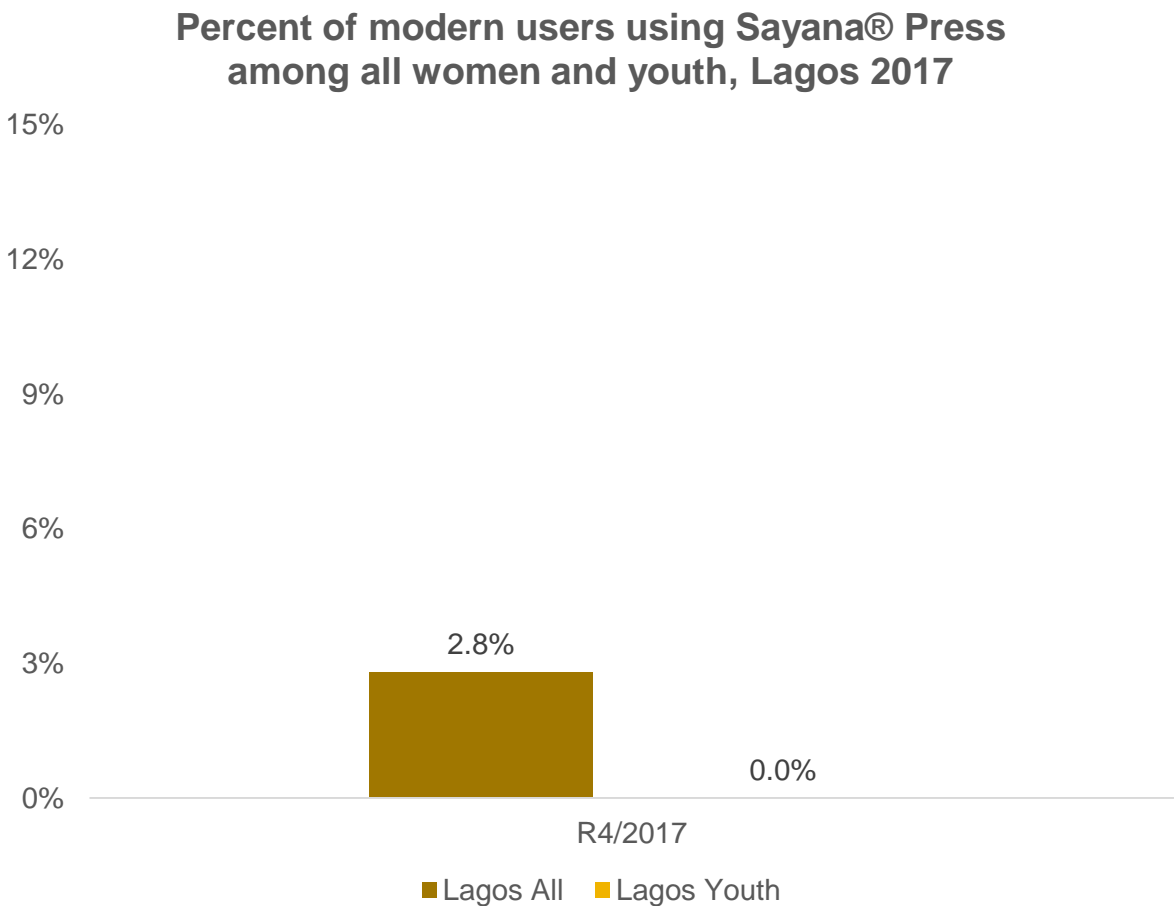
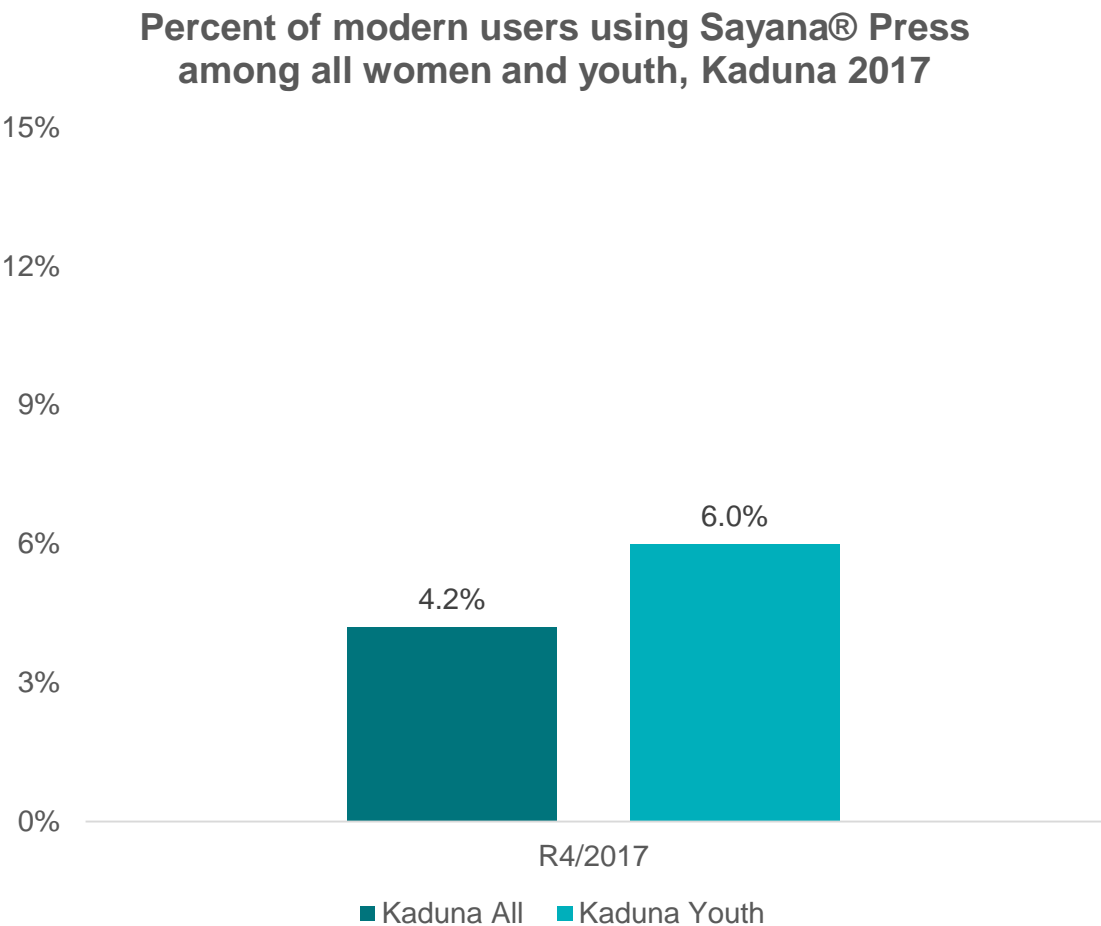
Quality: In general, counseling is increasing in both states.



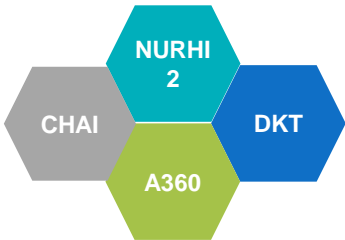
Source: PMA2020 data (R1-R4 Kaduna & Lagos): \*Data missing for R4 IUD user counseling.

# Use of Sayana® Press


*Use of Sayana® Press remains low in both states with slightly higher use among youth in Kaduna. In Lagos, there are no reported cases of youth using SP.*




# SSM grantee-level findings: Service delivery

Grantee	Activities
	2016
	2017
	Perform 72-hour clinic makeover
	Conduct clinical outreaches (CHEWs/private channel, text messages)
	Develop and manage commodity logistics and management system
	Build capacity for health care providers
	Introduce new FP products
	Design, test, and pilot service delivery activities for youth

## Facilitators most cited

		2016	2017
	Good collaborative partnerships with public & private partners (i.e., FMOH/SMOH, Primary Health Care Board, CSOs, Pfizer)		
	Positive support from service providers (i.e., willingness to provide services to adolescent girls, active participation in training)		
	Improvements in FP product packaging (i.e., smaller needle, package) along with effective media campaigns (Honey & Banana)		
	Pre-existing tools, training materials, and service-delivery-support data (i.e., in-stock commodities, provider, and facility)		
	Strong engagement and diverse support of both staff and communities (i.e., SFH team, IDEO.org, adolescent girls, and parents)		
	Positive impacts of FP policy and advocacy campaign (i.e., Task Shifting (TS) policy, advocacy meetings for stakeholders)		

## Barriers most cited

	Insufficient financial resources plus limited data on FP product use that limited the implementation of service delivery activities		
	Low participation of well-trained providers/ CHEWs due to their limited availability, high turnover, and unwillingness to travel		
	Tight timelines, product stock-outs, & limited number of appropriate/capable staff that challenged completion of activities on time		
	Bureaucracy, restrictions & limited political will surrounding FP (i.e., delayed domestication of TS policy by states)		
	Providers' mindset of not considering FP as part of integrated services, doctors/consumers' resistance to new FP products		
	Social-cultural barriers to FP (i.e., providers & community leaders' bias against FP, myths around sexuality & contraceptive)		



# Service delivery: Bottom-up synthesis

## Facilitators most cited

		POs	Grantees
✓	Good relationships with government at national & state levels, local FP stakeholders, and BMGF partners		
	Diverse, interdisciplinary team with strong technical skills, and active interactions between grantees and BMGF headquarters		
	Government's commitments to FP (i.e., Nigeria's new commitment at London Summit 2017)		
	Pre-existing tools, training materials, and service-delivery-support data (i.e., in-stock commodities, provider, and facility)		
	Positive impacts of FP policy (Task Shifting) and effective media/advocacy strategies surrounding service delivery		

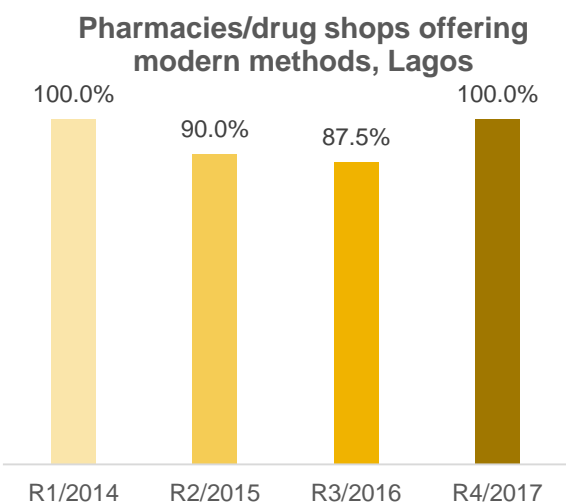
## Barriers most cited

✗	Bureaucracy & existing policy barriers to service delivery (i.e., restrictions to allow PPMVs to offer injectables and LARC)		
	Insufficient financial resources & product stock-outs plus tight timelines that challenged service delivery activities		
	Low participation of highly-skilled providers/ CHEWs due to their limited availability, high turnover, and unwillingness to travel		
	Providers' limited perception of FP as a silo, and doctors & consumers' inflexible acceptance of new FP products		
	Market distortions due to other donors' subsidies of Sayana® Press, which undermined new product introduction efforts		
	Lack of engagement by FMOH/SMOH to educate & create awareness about Sayana® Press/ self-injection products		
	Social-cultural barriers to FP (i.e., myths around sexuality & misconceptions about contraceptive)		

# Summary dashboard: Service delivery

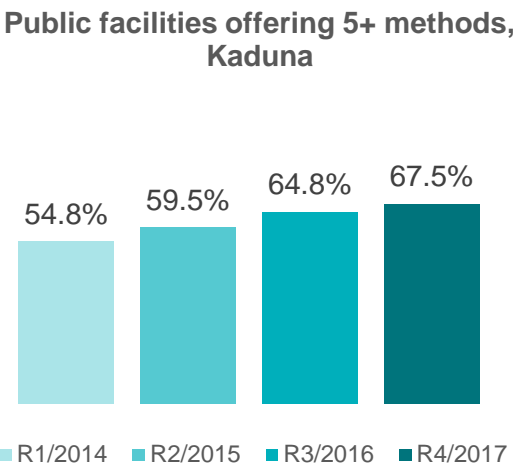
*The most widely used types of facilities increasingly offer an appropriate range of methods.  
Use of Sayana® Press is still low.*

*Lagos: Access to FP is high and increasing*



of women get their methods from PPMV/pharmacies

*Kaduna: Access is increasing, could still be improved*



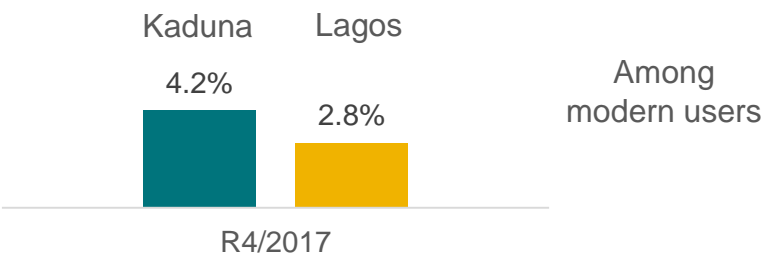
of women get their method from public facilities

## Key barriers

Doctors & consumers' inflexible acceptance of new FP products

Low participation of well-trained providers/ CHEWs due to their limited availability, high turnover.

## Area of improvement: Sayana® Press % use





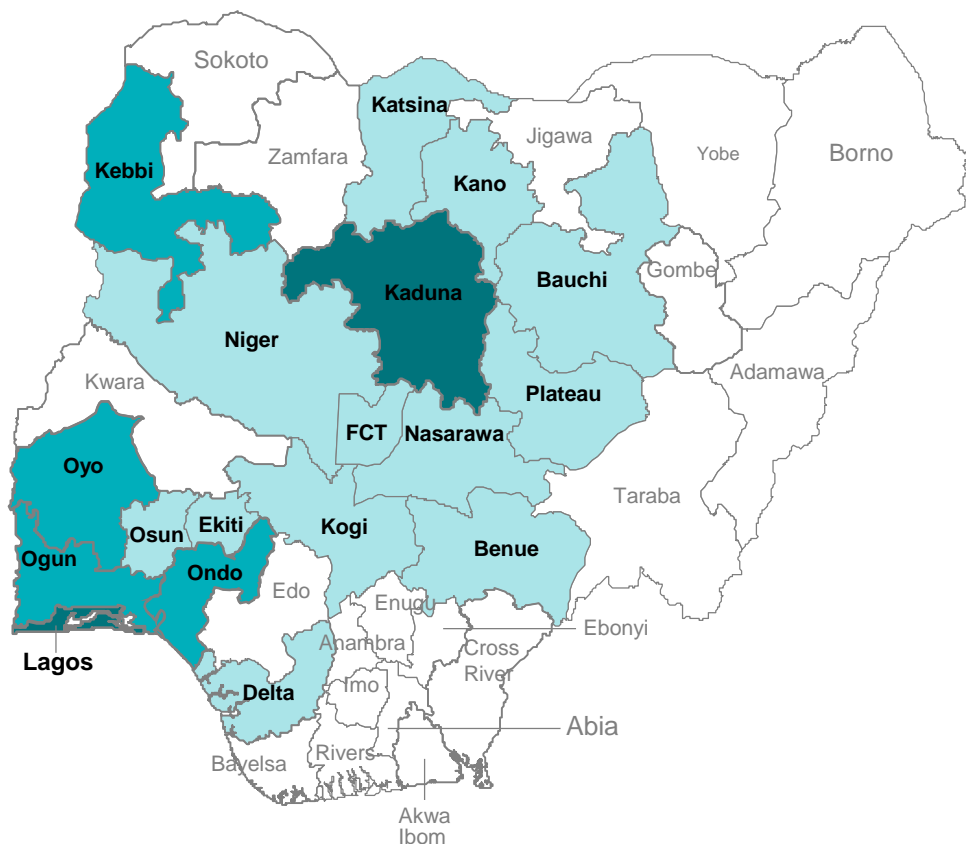
# Coordination, scale-up & overall impact

*Nigeria findings*

# Scale-up and overall impact

Critical assumptions	Expected changes	Sentinel indicators
<i>Contributing to national conversation on FP enables successful adoption of models</i>	Successful models are adopted & replicated or scaled-up	<input type="checkbox"/> mCPR in Kaduna and Lagos <input type="checkbox"/> # of states scaling up elements of demonstration projects <input type="checkbox"/> National mCPR
<i>High quality data influences scale-up decisions</i>		
<i>Strong CIPs and donor coordination support model scale-up</i>		
<i>Demonstration models seen as relevant and feasible models by other states</i>		
<i>Model programs remain effective when scaled up by others in new contexts</i>		
<i>Matching funds and TA will incentivize scale-up of effective demonstration models.</i>		

# Scale up and BMGF expansion



- BMGF deep investment state
- Scale-up/expansion states Dec 2016
- Scale-up/expansion states Dec 2017



## *Enabling environment*

- ▶ AFP, TSU, NURHI2 & Track20 continue to support CIP development throughout Nigeria
- ▶ Multiple grantees supporting TSP scale-up in various states (AFP, ASG, TSU & NURHI2).



## *Demand generation*

- ▶ NURHI2 and FMOH develop the new National FP Logo in part, drawing on NURHI1 lessons learned
- ▶ DKT running Honey & Banana radio shows in 15 states

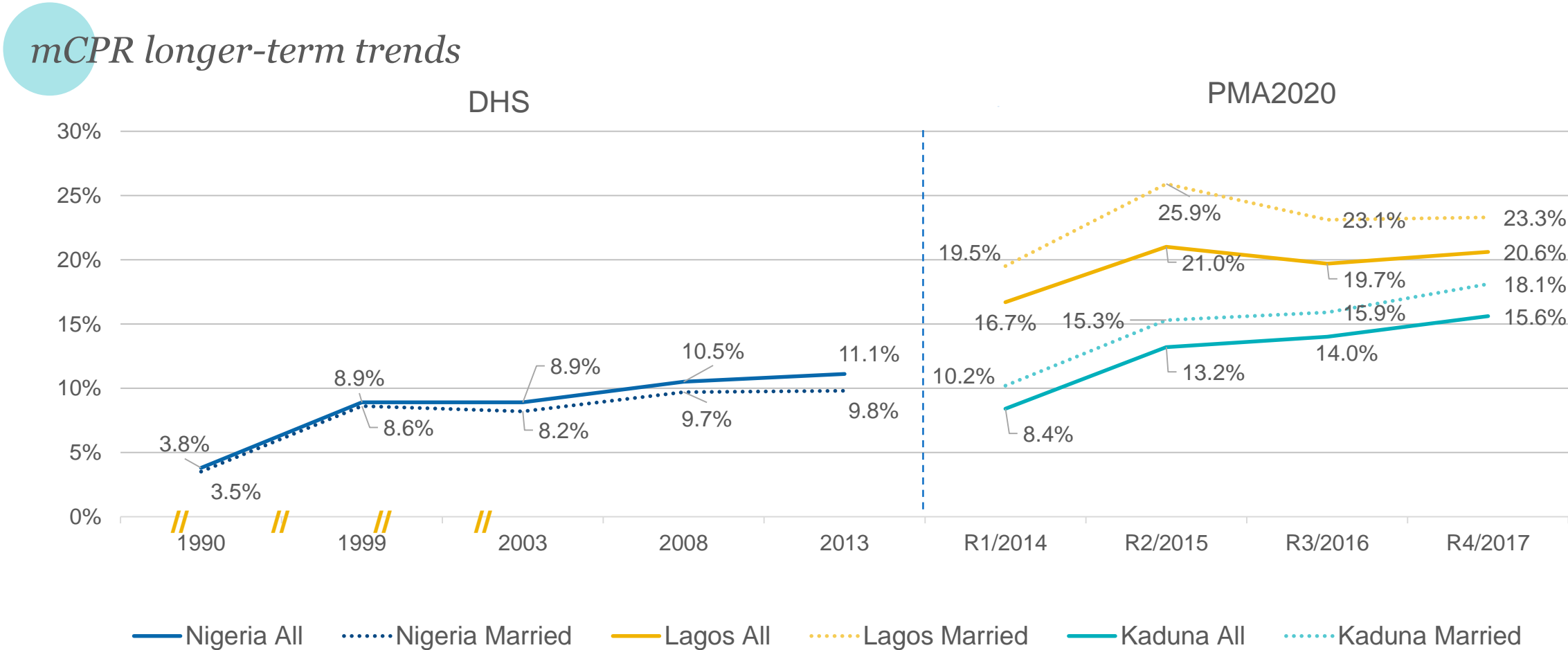


## *Scale-up of successful models*

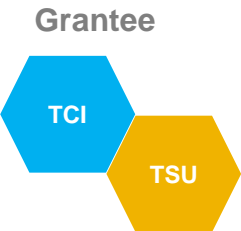
- ▶ TCI currently working with Ogun, Kano, Delta, Niger, & Bauchi leveraging on the successes of the NURHI approach. In year 2018, TCI will expand to 5 more states.
- ▶ Multiple grantees involved in planning for the public sector introduction and scale-up of Sayana® Press

# Summary dashboard: Coordination, scale-up & impact

Lagos mCPR trending slightly down for all women and married women since 2015. Kaduna mCPR trending up over time.



# SSM grantee-level findings: Scale-up



## Facilitators most cited

		2016	2017
✓	Demonstrated commitment from state gov'ts to make contribution to the course of TCI implementation		
	Prioritization of FP/health at nat'l level (PHC Under One Roof, recognition of DMPA-SC as an accelerator for nat'l CPR goals)		
	Good collaborative partnerships with gov't agencies at nat'l & state levels and BMGF partners		
	Effective advocacy along with evidence of past successes (i.e., NURHI's proven models, global results of TCI models)		
	Availability of data, pre-existing supporting systems/ high-impact platforms, and internal & external technical experts		

## Barriers most cited

✗	Low percentage of state budget allocations & releases (i.e., resistance to release not-for-profit investments, no budget line)		
	Limited technical capacity/resources in program implementation at state level but strong resistance to seek support		
	Status quo mindset on changes, and high expectations of state implementers (adopt more interventions than they can handle)		
	Partner inflexibility & competition for resources (i.e., challenges on attribution of resources and shared glory, competition mindset)		
	Conflicting resource platforms, and fragmentation among pre-existing health structures (i.e., SMOH vs. PHC system)		
	Lack of coordination with private sector due to unavailability of data, and weak understanding of the private sector's role in FP		

\*No data for 2016

# Scale up: Bottom-up synthesis

## Facilitators most cited

		POs	Grantees
✓	Government's commitments to FP (London Summit 2017), and states' interest & funding commitments to TCI implementation		
	Good collaborative partnerships with government at national & state levels, FP stakeholders, and BMGF partners		
	Lessons on scale-up models learned from other countries/grantees (scale-up of Sayana® Press in Uganda, NURHI models)		
	Prioritization of FP/health at nat'l level (PHC Under One Roof, recognition of DMPA-SC as an accelerator for nat'l CPR goals)		
	Effective advocacy along with evidence of past successes (i.e., NURHI's proven models, global results of TCI models)		
	Availability of data, pre-existing supporting systems/ high-impact platforms, and internal & external technical experts		

## Barriers most cited

✗	Complex and large population dynamic in some states (i.e., Lagos)		
	Low percentage of state budget allocations & releases plus status quo mindset on making changes of state implementers		
	Limited technical capacity/resources in program implementation at state level		
	Conflicting resource platforms, and fragmentation among pre-existing health structures (i.e., SMOH vs. PHC system)		
	Lack of coordination with private sector due to unavailability of data, and weak understanding of the private sector's role in FP		
	Limited number of staff with high workloads		



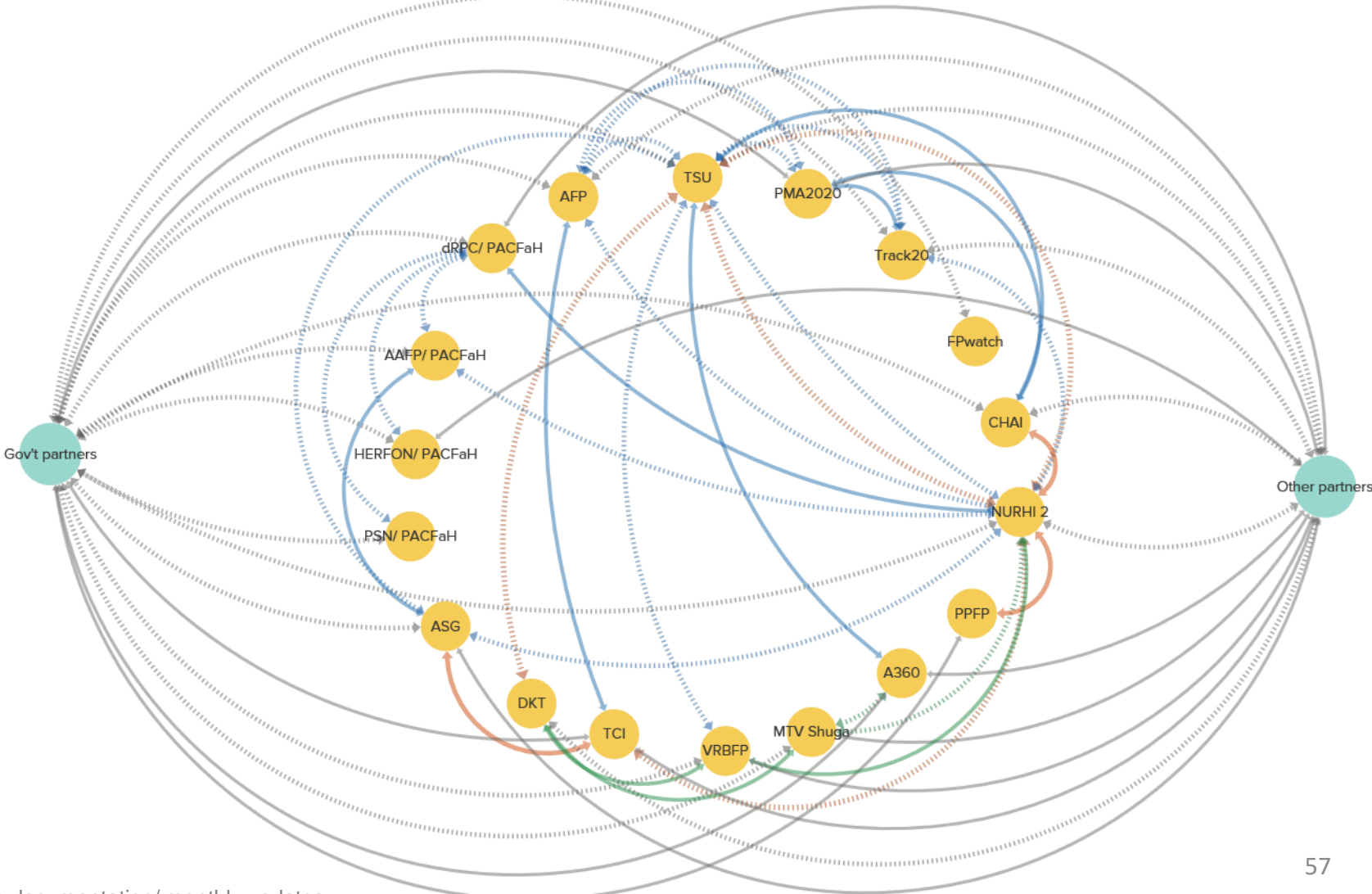
# Current status of cross-grantee coordination

*Most new instances of coordination occurred with grantees working with other grantees on Gov't capacity-building and grantees coordinating with gov't and other non-BMGF partners.*

**Other partners** include the USAID, UNFPA, WHO, the World Bank, UN Population Division, DFID, FP2020, Society for Family Health, FHI360, Save the Children, Marie Stope International, the Children's Investment Fund Foundation (CIFF), Pfizer Inc., pharmacy community in Nigeria, Chevron Nigeria, Sapetro, Danjuma Foundation, Well Being Foundation of Africa, Jhpiego, Path, PAI, TJ Mather, MNCH 2, other non-BMGF partners, CSOs, and local advocacy collaborating groups

**Legend**

- BMGF grantee/ partner
- Non-BMGF partner
- Nat'l/state level development - Existing
- Nat'l/state level development - New
- Model testing & learning - Existing
- Model testing & learning - New
- Replication & Scale-up - Existing
- Replication & Scale-up - New
- Non-BMGF partners - Existing
- Non-BMGF partners - New





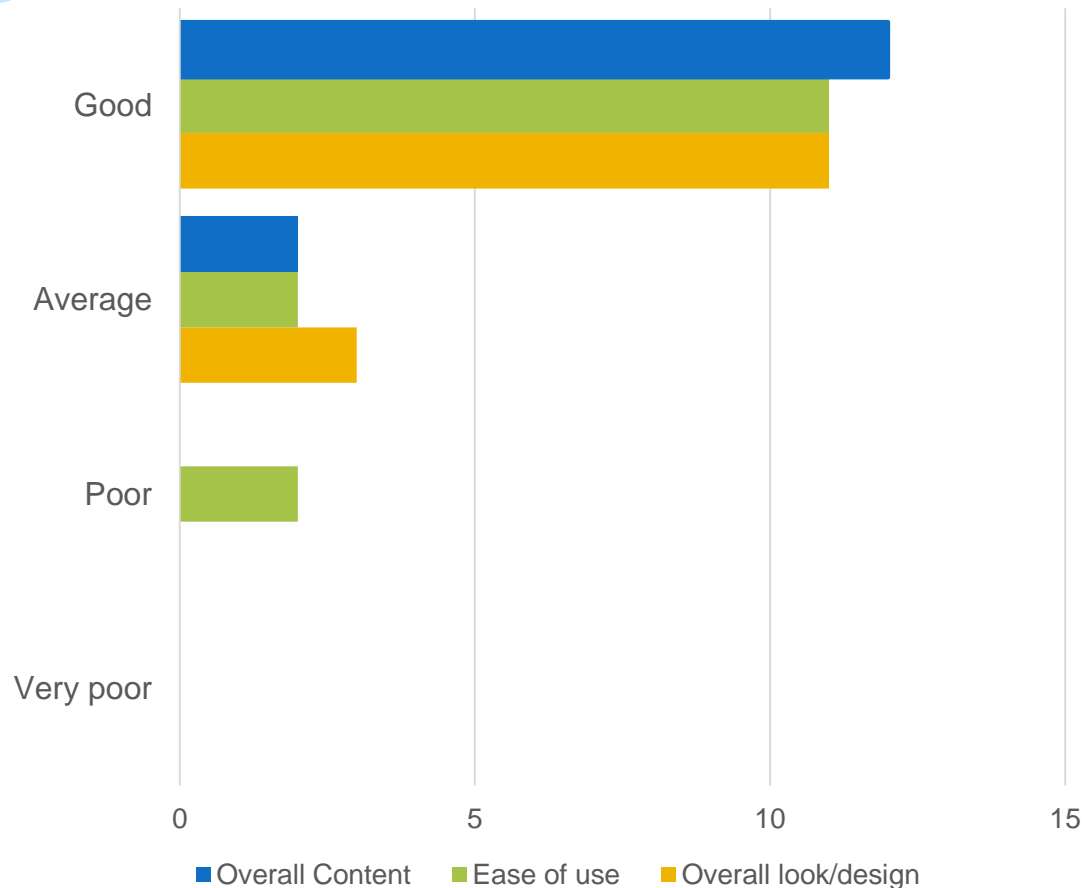
## **BMGF FP partners interactive timeline**

*User survey results*

# Results: Overall impression of interactive timeline

*FP CAPE conducted an online & paper-based survey of grantees to gather feedback on the BMGF FP partners interactive timeline. Most respondents had a positive impression of the timeline's information and overall design*

*Q: How did users rate the overall content, design and ease of use of the timeline?*



*“The tool is useful to provide information of what other programs have achieved and are doing”*

*“The tool is useful however, it is very cumbersome to use because of the grids and lines restricting information.”*

*“Not very visible on FP Cape Website. Would have to do multiple clicks to access it....scroll multiple times to view programs.”*

**23** individual respondents

**>80%** of respondents found the interactive timeline useful in their work

# Frequency and reasons for use

*More than 40% of grantees accessed the tool on a regular basis, and they most often used the timeline to track other organizations work or their own activities.*

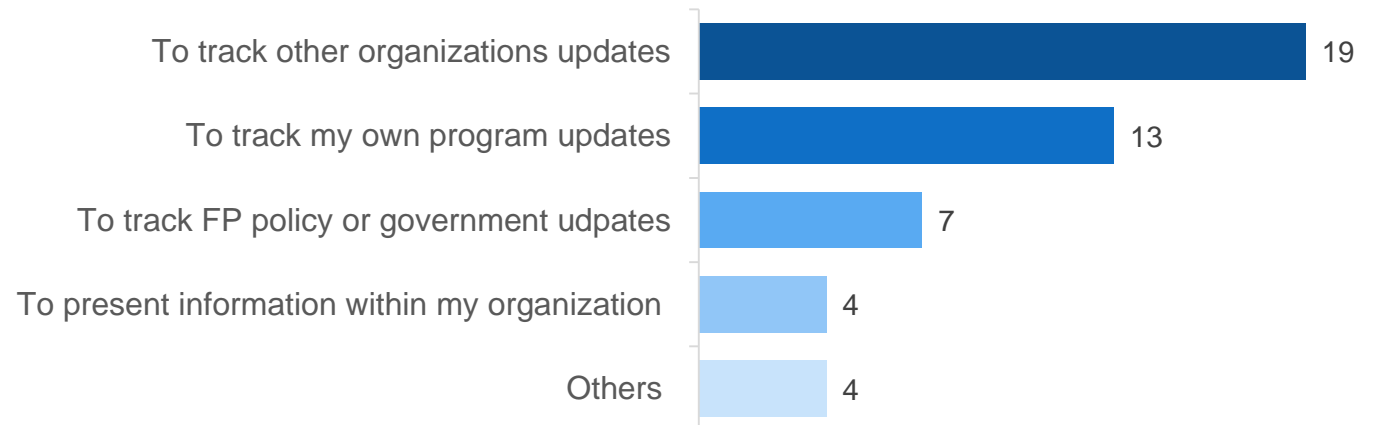
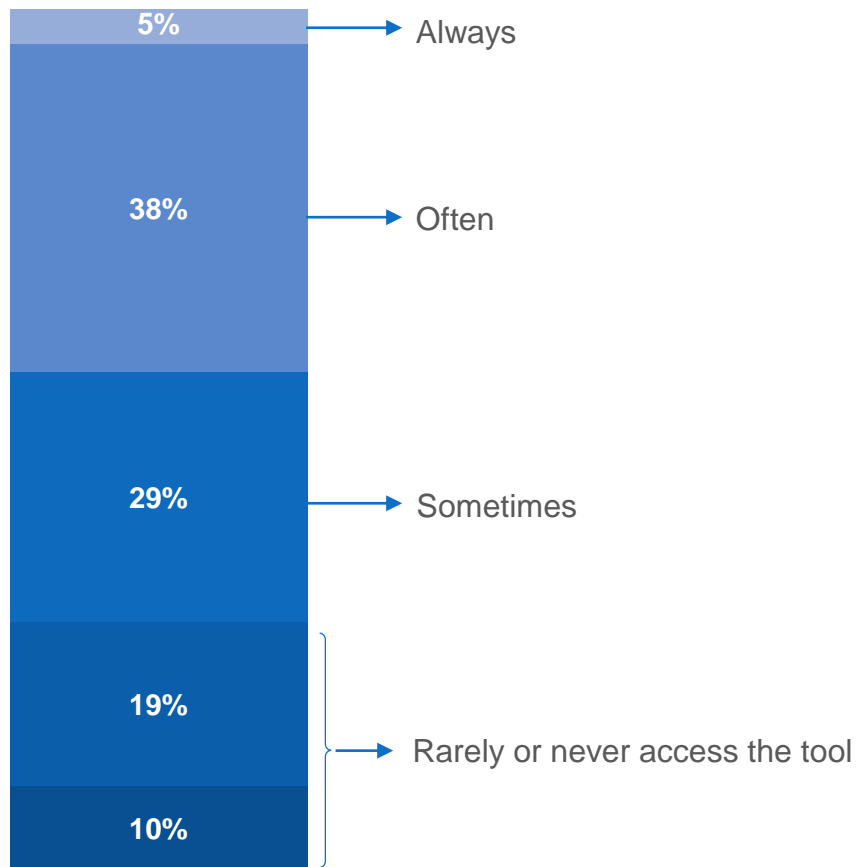
Q: How often did grantees access the timeline?

*“[I used the timeline] to design and strategize for interventions and collaborations.”*

*“[To] track organizations updates and learn from their activities”*

*“Very useful especially with knowledge on specific roles and coordination among FP partners”*

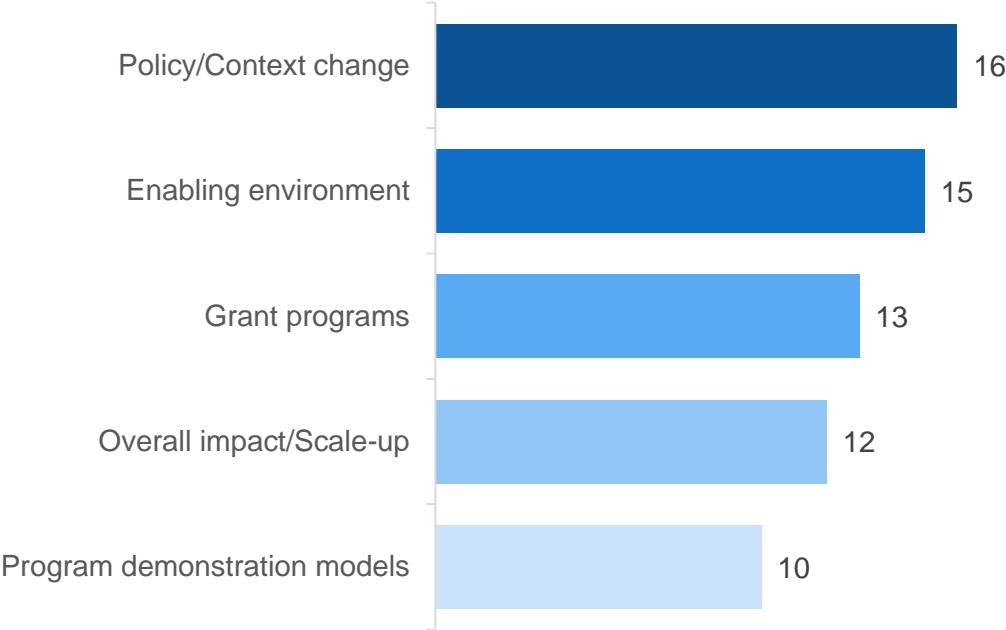
Q: How did grantees use the tool?



# Areas of interest and suggestions for improvement

Grantees indicated that they were most interested in learning about areas surrounding policy/context changes, enabling environment and other BMGF programs when accessing the timeline

Q: Which areas were grantees most interested in when using the tool?



- “It can be more useful with detailed stats and evaluations.”*
- “[The timeline should include] routine data to [get] an idea of progress.”*
- “[The tool should] include a section on partner [geographic] coverage.”*
- “Include if possible a platform to routinely track changes from program data.”*
- “I think quarterly update would be more useful as major milestones are hard to achieve on a monthly basis.”*

>80% of users were either satisfied or very satisfied with the information posted on the timeline

None of the users indicated dissatisfaction with the tool

# Summary of findings

*Overall, grantees were happy with the design, content and ease of use of the timeline and found it a useful tool for their work. Suggestions were made for ease of access, use and further content.*

## Overall impressions

- ☐ Are happy with the overall content, ease of use, and general look of the timeline
- ☐ Satisfied with information and content
- ☐ Check the timeline sometimes
- ☐ Believe that the timeline is useful for their work
- ☐ Most use the timeline to track other organizations

## Suggested changes

- ☐ Improve user friendliness
- ☐ Would like more data visualization and analysis to give a sense of portfolio progress
- ☐ Believe monthly update system is good, but difficult to produce monthly milestones
- ☐ Need more information on what is not working as well as on service utilization and outreach

# Opportunities

*Overall, grantees were happy with the design, content and ease of use of the timeline and found it a useful tool for their work. Suggestions were made for ease of access, use and further content.*

## User-experience/Design

- ☐ Improve visibility/access of timeline on FP CAPE website.
- ☐ Smoother/less rigid user interface.
- ☐ Less lines and grids.
- ☐ Explore other ways to make the timeline more user friendly.
- ☐ Need to balance requests for additional detail with need for simplicity in user interface. Perhaps “choose your own adventure” timelines where zooming in on details may be possible.

## Content

- ☐ Many requests to add more data content using visualizations
- ☐ Change partner updates to quarterly rather than monthly.
- ☐ Include tracking of partner activities by geographic coverage for improved coordination.
- ☐ Include routine data/reporting to better track progress across the portfolio.

## Expanded Uses

- ☐ Possibly target “less connected” partners with one-on-one tour session of timeline to increase coordination.
- ☐ Expand timeline use and function out to government or other partners (e.g., Lagos SMOH). This would allow for further gov’t coordination of FP activities.
- ☐ Could be a resource to the RHTWG and sub-committees.



# Appendix



# The purpose of FP CAPE

*FP CAPE takes a complex systems look at BMGF family planning investment portfolios in Nigeria and Democratic Republic of the Congo towards achieving national mCPR goals.*

## *Mechanisms of action*

A clear **theory of change** identifies critical assumptions on drivers of family planning use.

By testing theorized processes, FP CAPE generates evidence how and why each mechanism can achieve sustained change.

## *Context & interaction*

A **portfolio-level evaluation** independently assesses family planning investments in DRC and Nigeria.

By observing how multiple activities work together, rather than focusing on individual grants, FP CAPE detects interactions and synergies between programs.

## *Design features*

A **prospective design** documents change, issues, and learning concurrently with implementation. This allows FP CAPE to test critical assumptions in real time.

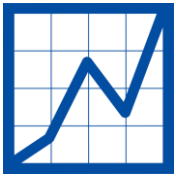
**Realist, theory-based models** define and test theoretical assumptions, use realist evaluation techniques, to adapt portfolio theories of change (TOC) in response to FP CAPE findings.



# FP CAPE evaluation toolkit

*FP CAPE uses quantitative, qualitative and mixed-methods approaches to consider the complexity inherent in evaluating diverse program activities across different socio-political contexts.*

## Sentinel indicators



- Select indicators are used to monitor whether expected changes are happening within the portfolio. Sentinel indicators use primarily, but not exclusively, quantitative data.
- Sentinel indicators are updated every 6 months, depending on the indicator and availability of new data.
- Changes are tracked across the portfolio over time.

## Bottom-up inquiry process



System  
support  
mapping



Program  
Officer  
interviews



Grantee  
interviews



Systematic  
document  
review



### Themes of inquiry

- Activities
- Facilitating factors
- Desired changes
- Proximate indicators
- Needs
- Barriers/challenges
- Cross-grantee coordination
- Sentinel indicators



Validate or adjust  
critical  
assumptions and  
potentially change  
our TOC

# Bottom-up inquiry methodology

*FP CAPE synthesized four separate streams of data that make up the bottom-up inquiry.*



## System support mapping (SSM)

- Participatory qualitative data collection activity
- Collect data on factors of implementation and context that influence program success
- Includes physical map of themes, audio and video recordings of SSM facilitation sessions



## Program officer (PO) interviews

- Conducted quarterly using a structured interview guide
- POs identify notable changes and updates to the FP portfolio and environment in their home countries
- POs are also in a unique position to identify work with private sector entities and innovations in FP



## Systematic document review

- Review of grantee documentation allows for understanding of established FP infrastructure and policies
- Looked at grantees documents, including grantee proposals, annual/quarterly progress reports, findings reports, concept notes, newsletters, and other publication on the grantees' websites



## Grantee interviews

- Annual structured interviews with grantees to identify facilitators and barriers to their FP work in Nigeria
- Allowed for analysis of how and why expected changes happened

# List of abbreviations

<b>A360</b>	Adolescent360	<b>NCIFP</b>	National Country Index for Family Planning
<b>AFP</b>	Advance Family Planning	<b>NDHS</b>	Nigeria Demographic and Health Survey
<b>ASG</b>	Albright Stonebridge Group	<b>NURHI</b>	Nigerian Urban Reproductive Health Initiative
<b>ASRH</b>	Adolescent sexual and reproductive health	<b>PACFaH</b>	The Partnership for Advocacy in Child and Family Health
<b>BMGF</b>	Bill & Melinda Gates Foundation	<b>PHC</b>	Primary Health Care
<b>CHAI</b>	Clinton Health Access Initiative	<b>PMA2020</b>	Performance Monitoring and Accountability 2020
<b>CHW</b>	Community health worker	<b>PO</b>	Program Officer
<b>CHEW</b>	Community health extension worker	<b>PPFP</b>	Post-partum family planning
<b>CIP</b>	Costed Implementation Plan	<b>PPMV</b>	Proprietary patent medicine vendors
<b>CPC</b>	Carolina Population Center	<b>PSI</b>	Population services international
<b>CPR</b>	Contraceptive prevalence rate	<b>RH</b>	Reproductive health
<b>CSO</b>	Civil society organization	<b>RHTWG</b>	Regional Health Technical Working Group
<b>DFID</b>	Department for International Development	<b>SDGs</b>	Sustainable development goals
<b>DHS</b>	Demographic and Health Survey	<b>SFH</b>	Society for Family Health
<b>DKT</b>	DKT International	<b>SM</b>	Social mobilization
<b>DMPA-SC</b>	Depot-medroxyprogesterone acetate(Sayana® Press)	<b>SMOH</b>	State Ministry of Health
<b>DRC</b>	The Democratic Republic of the Congo	<b>SSM</b>	System support mapping
<b>dRPC</b>	Development Research and Projects Centre	<b>SP</b>	Sayana® Press
<b>EC</b>	Emergency Contraception	<b>TA</b>	Technical Assistance
<b>FMOH</b>	Federal Ministry of Health	<b>TCI</b>	The Challenge Initiative
<b>FP2020</b>	Family planning 2020	<b>TS</b>	Task-shifting/task-sharing
<b>FP</b>	Family planning	<b>TSP</b>	Task-shifting/task-sharing policy
<b>FP CAPE</b>	Family Planning Country Action Process Evaluation	<b>TSU</b>	Technical Support Unit
<b>HMIS</b>	Health management information system	<b>TOC</b>	Theory of change
<b>IRB</b>	Institutional Review Board	<b>TOT</b>	Training of trainers
<b>IUD</b>	Intrauterine device	<b>UNC-CH</b>	University of North Carolina at Chapel Hill
<b>JHU</b>	Johns Hopkins University	<b>UNFPA</b>	United Nations Population Fund
<b>LARC</b>	Long acting reversible contraceptive	<b>USAID</b>	United States Agency for International Development
<b>mCPR</b>	Modern contraceptive prevalence rate	<b>VRBFP</b>	Voluntary Rights-Based Family Planning
<b>M&amp;E</b>	Monitoring and evaluation	<b>WHO</b>	World Health Organization
<b>MEO</b>	Monitoring and Evaluation Officer		
<b>MNCH</b>	Maternal, newborn and child health		