



**Collaborative human-centered design learning platform focused on supporting the Nigerian health system in delivering essential primary health care services in the context of Covid-19.**

Open for participation starting in June 2020, stay tuned!

Core Nigeria serves as a human-centered design (HCD) collaboration and learning platform, focused on supporting the Nigerian health system actors in delivering essential primary health care (PHC) services in the context of Covid-19, while also envisioning transformational strategies and solutions for system and service improvements beyond the pandemic. Our aim is to support the ongoing ingenuity among partners in Nigeria who are adapting and innovating to maintain these vital services, while building skills to apply HCD to innovate around public health challenges.

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**What is human-centered design?**



Human-centered design (HCD) puts people at the center of the design process and delivery. It provides a framework for facilitating collaboration and wide stakeholder engagement. The approach helps turn identified needs and problems into opportunities and enables us to envision, test, and refine interventions collectively with the target population while building ownership and long-term sustainability.

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**Our framework**

The project aims to support Nigerian efforts to maintain and strengthen essential PHC service delivery. The collaboration and learning platform will support sharing of innovations and challenges, as well as developing competencies in using HCD to co-create, iterate and adapt solutions for the following three phases:

**1. Response**

Create and iteratively test immediate HCD-led adaptations and innovations for urgent problems in

PHC service delivery in the context of COVID-19

## **2. Recovery**

Refine and adapt emergency PHC service delivery solutions that have longer-term potential and identify new opportunities for improving services long-term.

## **3. Reform**

Contribute to policy and systems-level transformation plans utilizing experience from the process to ensure reforms for better PHC service delivery.

### **Our objectives**

1. To create a virtual, open, and engaging HCD collaboration and learning experience for partners working on PHC service delivery.
2. To support partners in a facilitated process of HCD-led co-creation and iteration of interventions in response to the Covid-19 crisis and beyond, including innovation for transformative PHC delivery.
3. To build a pool of experienced experts among partners and policy makers to integrate HCD in programming



## **Our approach: Virtual Network**

### **Interactive platform bringing together a virtual network to collaborate on maintaining essential PHC service delivery during the Covid-19 pandemic.**

The Virtual Network is an interactive platform for actors and organizations working on PHC to collaborate and share experiences and innovations in maintaining essential PHC service delivery during the Covid-19 pandemic. The Virtual Network will respond to evolving situational needs, identify challenges, and share and co-create solutions, through a series of thematic virtual sessions and online discussions. Participation is open to partners in Niger and Lagos States and the federal level working on community, facility, systems, and policy interventions to ensure that PHC service delivery is sustained. Partners will include government (local, state and federal levels) policy and technical officers, health workers and facility managers, non-governmental organizations including faith-based, and community-based organization representatives and members, and implementing partners.

In addition, Virtual Network members will follow and interact with ‘design clinics’, which provide a real-time example of HCD in action, implemented by CHAI Nigeria, and will have access to a library of materials and tools to learn more about integrating HCD within their program, project and intervention design processes.

## How to join the network

- Participate in the Virtual Network to discuss context, effects of COVID-19 on essential PHC services, and to learn about emergent adaptations and solutions with a wider network. Send us an email and we will add you to the invitation list.
- Follow the Core project digital platform at [thisscore.org](http://thisscore.org).
- Follow the Scope Impact social media handles on Twitter, LinkedIn, Facebook, and Instagram.
- Sign up for regular news and updates for the project (contact Scope).
- Get access to the Learning Toolbox which will share updates and HCD learning materials as the project progresses.



### **Contact:**

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